Leicestershire Partnership NHS Trust: Adult Mental Health and Learning Disability Services, Community Health Services, Families Young People and Children's Services: April 2015 to March 2016

A quantitative equality analysis of the demographic profile of service users and their access to services

REDACTED FOR PUBLICATION

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1 Introduction

The Equality Act (2010) describes a 'public sector equality duty' (section 149). The 'public sector equality duty' applies to listed public authorities (including NHS Trusts) and others who exercise public functions.

149 Public sector equality duty:
>   (1) A public authority must, in the exercise of its functions, have due regard to the need to—
>   (a) eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under this Act;
>   (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it;
>   (c) foster good relations between persons who share a relevant protected characteristic and persons who do not share it.
>   (2) A person who is not a public authority but who exercises public functions must, in the exercise of those functions, have due regard to the matters mentioned in subsection (1).
>   (3) Having due regard to the need to advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it involves having due regard, in particular, to the need to—
>   (a) remove or minimise disadvantages suffered by persons who share a relevant protected characteristic that are connected to that characteristic;
>   (b) take steps to meet the needs of persons who share a relevant protected characteristic that are different from the needs of persons who do not share it;
>   (c) encourage persons who share a relevant protected characteristic to participate in public life or in any other activity in which participation by such persons is disproportionately low.

The public sector equality duty covers people across nine protected characteristics: age; disability; gender reassignment; marriage and civil partnership*; pregnancy and maternity; race; religion or belief; sex; sexual orientation. (*Marriage or civil partnership status is only covered by the first aim of the public sector equality duty, to have due regard to the need to eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under the Act.)

Listed public authorities must publish information to demonstrate compliance with the duty imposed by section 149(1) of the Act, at least annually. The information that a listed public authority publishes in compliance with paragraph (1) must include, in particular, information relating to persons who share a relevant protected characteristic who are—
>   (a) its employees;
>   (b) other persons affected by its policies and practices.
Although, only listed public authorities with 150 or more employees need publish information on their workforce.

Regarding other persons affected by its policies and practices, the types of information that listed authorities could publish to demonstrate compliance include[1]:

- Records kept of how it has had due regard in making decisions, including any analysis undertaken and the evidence used.
- Relevant performance information, especially those relating to outcomes, for example information about levels of educational attainment for boys and girls, health outcomes for people from different ethnic minorities, and reported incidences of disability-related harassment.
- Access to and satisfaction with services, including complaints.
- Any quantitative and qualitative research undertaken, for example patient surveys and focus groups.
- Details of, and feedback from, any engagement exercises.

The present report considers Leicestershire Partnership NHS Trust's Service Users with respect to observed and expected levels of access to services. The present analysis prioritises three of the nine protected characteristics: age, gender, and ethnicity which are associated strongly with health inequalities[2,3]. The number of people accessing services within LPT's Adult Mental Health and Learning Disability, Community Health Services, and Families, Young People and Children divisions were analysed and compared against levels of representation in the local population, in compartmentalised analyses by ethnicity, age band, and gender. One aim of the analysis was to assess equity in service use, based on the levels of service use that would be expected given the levels of each demographic group's representation in the local population (period: April 2015 to March 2016).

A note on the anonymisation of information about service users within this report

This version of the report has been redacted and edited to allow publication on a publically accessible website. The report contains counts of numbers of service users, analysed in several tables, by their protected characteristics (e.g., age group, gender) and a domain of interest relating to their care or treatment (e.g., clinical division, a care episode event). The use of these tables to produce aggregated summaries of service user counts has the effect of anonymising much of the information and protecting the identities of individual service users. However, some analyses contain very small counts of service users in some groups, especially when broken down by certain domains of interest. Such small counts could, potentially, be used to identify individual service users, even after aggregation. Consequently, these small counts might be considered personal information that is protected by the Data Protection Act 1998 and other legislation. Where there is a risk that individuals could be identified from a small count, these counts have been redacted from the tables. Where the redacted count can be deduced from other counts in a table, these other counts have been redacted as well. If a risk that individuals could be identified remains after redaction, or the table is rendered uninformative by the redaction of the counts within it, then the entire table is redacted. In the present report, as a start point for the anonymisation process, counts below 10 have been redacted to mitigate the risk that individuals might be identifiable. The anonymisation process has followed guidance issued by the Information Commissioner's Office[4].

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[1] This guidance is taken from the technical guidance published by the Equality and Human Rights Commission: Equality Act 2010 Technical Guidance on the Public Sector Equality Duty England (August 2014), page 69

[2] The Marmot Review (2010) Fair Society, Healthy Lives: strategic review of health inequalities in England post-2010. London: The Marmot Review

[3] Commission on Social Determinants of Health (2008) Closing the gap in a generation: Health equity through action on the social determinants of health. Geneva: World Health Organization

[4] Information Commissioner's Office: Anonymisation: managing data protection risk code of practice (November 2012)

2 Summary of findings and recommendations

- Asian British people were underrepresented amongst LPT's[5] service users compared to their level of representation in the local population[6] (14% vs 16% Asian British respectively, Table 3, Figure 5). This finding related specifically to service users in LPT's AMH&LD[7] and FYPC[8] services (12% and 11% Asian British respectively, Table 3, Figure 6) rather than to those in CHS[9]. Additionally, the finding primarily related to older Asian British children and Asian British adults of working age accessing mental health services, but with variation by individual service line (Table 6 – AMH&LD, Table 12 – FYPC). In contrast, access to services by older adults in CHS appeared equitable by ethnic group (Table 9).

  Recommendation: Amongst Asian British people in Leicester, Leicestershire, and Rutland, there is a risk that a need for mental health services is not being met for older children and adults of working age. This risk might arise at the level of seeking treatment, gaining referral from primary care, access to services once referred, or a combination of these factors. Consequently, there is a need to investigate in more depth the reasons for the underrepresentation of Asian British service users in the areas specified and then to address any identified barriers to accessing mental health services. These barriers could include a stigma associated with seeking help for mental health issues, a lack of awareness regarding the help and services that are available, difficulty obtaining referral, or difficulty accessing and engaging with services. It is noted that a proportion of working age adults may have accessed mental health services through the Leicester City Increasing Access to Psychological Therapies (IAPT) service – a relatively high proportion of whom may have been Asian British given the focus of this service on Leicester City residents. The Leicester City IAPT service is operated by Nottinghamshire Healthcare NHS Foundation Trust; consequently, figures related to these service users will not be included in LPT's service user profile.

- Information on ethnicity was not held for 69% of LPT's service users (Table 3). There was considerable variation in the completeness of data on the ethnicity of service users across services – Ethnicity was not known for 29% of service users in AMH&LD, 56% of service users in CHS, and 87% of service users in FYPC (Table 3). There was also considerable variation in the completeness of data on ethnicity by individual service line within each service area (Table 6 – AMH&LD, Table 9 – CHS, Table 12 – FYPC). This variation reflects that different patient information systems serve different Trust areas, and the completeness of demographic information varies across these systems (Table 14 – age, Table 15 – gender, Table 16 – ethnicity). The primary contributor to the high levels of missing data on ethnicity amongst service users was the lack of information on ethnicity in the SystmOne patient information system (Table 16). For instance, demographic information on the 57,287 service users of the Health Visiting & School Nursing service line was held almost exclusively on SystmOne (this represents by far the largest number of service users within an individual service line, 31% of all the Trust's services users). Ethnicity was not known for 96% of these service users, and it was only possible to derive ethnicity for the remaining 4% of these service users by cross-referencing with other Trust patient information systems where an NHS number was available. Additionally, on the SystmOne and Tiara patient information systems, service area was not known for 14% of service users (Table 13).

  Recommendation: There is a risk that incomplete data on service users will give poor and misleading information as a basis for deriving business strategy and making decisions. With respect to information on ethnicity, this may hamper the Trust's ability to serve the diverse population of Leicester, Leicestershire, and Rutland. There is a need to improve the quality and completeness of data held on service users, with a focus on recording ethnicity in patient information systems.

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[5] Leicestershire Partnership NHS Trust
[6] Leicester, Leicestershire, and Rutland
[7] Adult Mental Health and Learning Disabilities
[8] Families, Young People, and Children
[9] Community Health Services

3 Analyses: The age, gender, and ethnicity profiles of LPT's service users

Leicestershire Partnership NHS Trust provides mental health, learning disability and community health services to the people of Leicester, Leicestershire, and Rutland. Services are provided to boys, girls, men, and women, across a wide range of ages from those in their first year of life to those aged 90 and above. In comparison with the local population, in terms of a simple head count, LPT's service users during the 2015/16 financial year were weighted towards children (aged 16 years old and under) and older people (aged 69 years and over) (Figure 1, Table 1). There were marked variations in service use by age and gender across service areas and service lines.

Broadly, in comparison to the local population benchmarks, female service users had an older age profile than male services users. Female service users also exhibited a notable peak in service use amongst young adults that was not observed for male service users (Figure 2, Table 2).

Compared to LPT's overall age profile for service users (Figure 3, Table 1 – overall age profiles; Figure 4, Table 2 – gender profiles overall and by age band):

- AMH&LD's service users were more likely to fall in the age range 17 to 61 years old, with a tendency for a greater proportion of female service users amongst older age groups.

- CHS's service users were more likely to fall in the age range 39 and above, again with a tendency for a greater proportion of female service users amongst older age groups.

- FYPC's service users were more likely to be aged 16 years old and under, but with a second marked peak in service use for young adults – specifically women aged 20 to 36 years old – and again with a tendency for a greater proportion of female service users amongst older age groups.

In terms of ethnicity, in comparison to the local population benchmarks, LPT had lower proportions of service users from BME groups than expected, especially Asian British people (Figure 5, Table 3). There were variations by age band and service area (Table 3, Figure 6):

- In AMH&LD, Asian British people were underrepresented, especially amongst those in their twenties, thirties, forties, and fifties; whilst other BME groups were overrepresented, especially Black British people in their late teens.

- In CHS, Asian British people were proportionately represented, but other BME groups were underrepresented.

- In FYPC, Asian British people were underrepresented, especially amongst children aged between 5 and 15 years old.

Within each service area, the age, gender and ethnicity profiles varied by individual service line.

3.1 The age, gender, and ethnicity profiles of service users within AMH&LD service lines

In general, AMH&LD service lines saw adults of working age (Figure 3), but there were considerable variations in age (Table 4) and gender (Table 5) profiles by service line.

Service lines that tended to see younger adults:
- ADHD Service
- AMH Criminal Justice Liaison and Diversion Service
- AMH Deliberate Self Harm Team
- AMH Urgent Care Centre Triage
- Aspergers
- Homeless Service (City)
- LD Outpatients
- LD Outreach
- LD Short Breaks
- LD SPA
- LLR Perinatal Mental Health Service
- Personality Disorder Service (also middle-aged adults)

Service lines that tended to see middle-aged adults:
- Adult General Psychiatry Community / Outpatient
- Assertive Outreach
- Cognitive Behavioural Psychotherapy
- Dynamic Psychotherapy Service
- Liaison Psychiatry
- Liaison Psychiatry - Chronic Fatigue
- Liaison Psycho Oncology
- Personality Disorder Service (also younger adults)
- SPA Acute Assessment and CRHT

Service lines that tended to see older adults:
- MHSOP Central Referral Hub

Service lines that tended to see men:
- ADHD Service
- Adult General Psychiatry-Acute Recovery Team
- AMH Criminal Justice Liaison and Diversion Service
- Aspergers
- Community and Outpatients Forensic Team
- Homeless Service (City)

Service lines that tended to see women:
- Dynamic Psychotherapy Service
- Liaison Psychiatry
- Liaison Psychiatry - Chronic Fatigue
- LLR Perinatal Mental Health Service
- Medical Psychology
- Personality Disorder Service

In terms of ethnicity, although overall AMH&LD saw a lower than expected percentage of Asian British people and greater than expected percentages of other BME groups, there were variations in ethnicity profile by service line (Table 6).

Service lines that tended to see more Black British people:
- Adult Forensic Secure Inpatients
- Adult General Psychiatry-Acute Recovery Team
- AMH Bed Management Team
- AMH Criminal Justice Liaison and Diversion Service
- Community and Outpatients Forensic Team
- General Psychiatry acute in-patient beds
- Medical Psychology
- Place of Safety Assessment Unit
- Psychiatric Intensive Care

Service lines that tended to see more Asian British people:
- Adult General Psychiatry-Acute Recovery Team
- AMH Bed Management Team
- General Psychiatry acute in-patient beds
- Medical Psychology

Service lines with low proportions of BME service users:
- The Homeless Service (City) had a low proportion of Asian British service users, as did the Personality Disorder Service, whilst the MHSOP Central Referral Hub had a low proportion of Mixed race service users.

Comprehensive analyses of service use within AMH&LD by age, gender, ethnicity and service line are available in the appendices:
- age (Table 4),
- gender, overall and within age groups (Table 5),
- ethnicity (Table 6).

3.2 The age, gender, and ethnicity profiles of service users within CHS service lines

In general, CHS service lines saw older people, predominantly over the age of 70 (Figure 3). The exceptions to this were the MHSOP - Younger Persons Memory Service which saw relatively more people in the 50 to 69 years age range, and the Neuropsychology, Occupational Therapy, Physiotherapy / Physiotherapy AQP, and Podiatry / Podiatry AQP services which saw people across a broad range of ages. The Continence Nursing Service and Physiotherapy saw relatively more female service users whilst the Long Term Conditions, MHSOP - Younger Persons Memory Service, Palliative, and Podiatry services saw relatively more male service users.

In terms of ethnicity, whilst Asian British people were proportionately represented in CHS overall, the Continence Nursing Service and Podiatry service saw a disproportionately high percentage of Asian British people with much lower percentages of Asian British people in various other service lines (Table 9).

Comprehensive analyses of service use within CHS by age, gender, ethnicity and service line are available in the appendices:
- age (Table 7),
- gender, overall and within age groups (Table 8),
- ethnicity (Table 9).

3.3 The age, gender, and ethnicity profiles of service users within FYPC service lines

In the FYPC service area, service users were predominantly children up to the age of 16 to 17 (Figure 3). The Health Visiting & School Nursing service line saw the vast majority of service users within FYPC, with especially high numbers of those aged under 1 year old and those aged 10 to 14 years old (Table 10); additionally, the peak in service use amongst young women observed in FYPC reflected primarily service use in the Health Visiting & School Nursing service line (Table 11).

Other notable patterns in service use by age and gender within FYPC:

- CAMHS service lines tended to see older children (especially girls and young women in CAMHS Eating Disorders, and also young women in the Eating Disorders Service).

- Childrens Disability (Specialist Health Visiting), Childrens Physiotherapy, and the Diana Childrens Service saw children across a broad range of ages, from their first year of life.

- Childrens Occupational Therapy, Childrens Physiotherapy, Childrens SALT, Community Audiology, the Diana Childrens Service, Looked After Children, and Paediatric Medical Services were more likely to see boys than girls; whilst PIER (Psychosis Intervention and Early Recovery) was more likely to see young men than young women.

- LNDS & HENS (Leicestershire Nutrition and Dietetic Service and Home Enteral Nutrition Service) tended to see adults, especially older adults.

- The Travelling Families Service saw children and adults across a wide range of ages, but especially younger children and young women.

In terms of ethnicity amongst FYPC's service users:

- Mixed race people were overrepresented overall, but especially in the CAMHS - Young Peoples Team, CAMHS Paediatric Psychology, Health Visiting & School Nursing, Looked After Children, and Paediatric Medical Services.

- Asian British people where underrepresented overall, but especially in CAMHS - Outpatient & Community. Meanwhile, Childrens Disability (Specialist Health Visitor), Childrens SALT, and the Diana Childrens Service saw relatively high percentages of Asian British people.

- Black British people were more likely to be seen in CAMHS Paediatric Psychology and PIER (Psychosis Intervention and Early Recovery) and were less likely to be seen in CAMHS - Outpatient & Community.

Comprehensive analyses of service use within FYPC by age, gender, ethnicity and service line are available in the appendices:
- age (Table 10),
- gender, overall and within age groups (Table 11),
- ethnicity (Table 12).

Figure 1: Age profile of LPT's service users compared to the local population
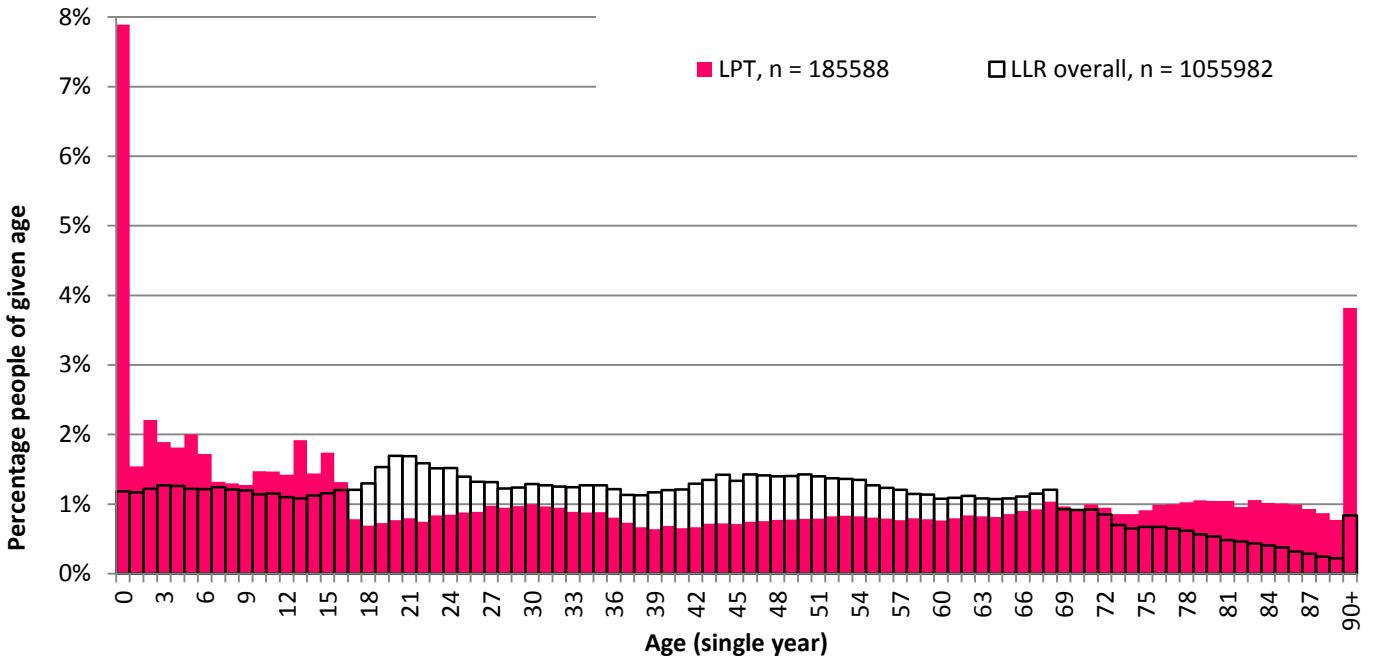
LPT: Leicestershire Partnership NHS Trust
LLR: Leicester, Leicestershire, and Rutland

Figure 2: Age profile of LPT's service users compared to the local population, by gender
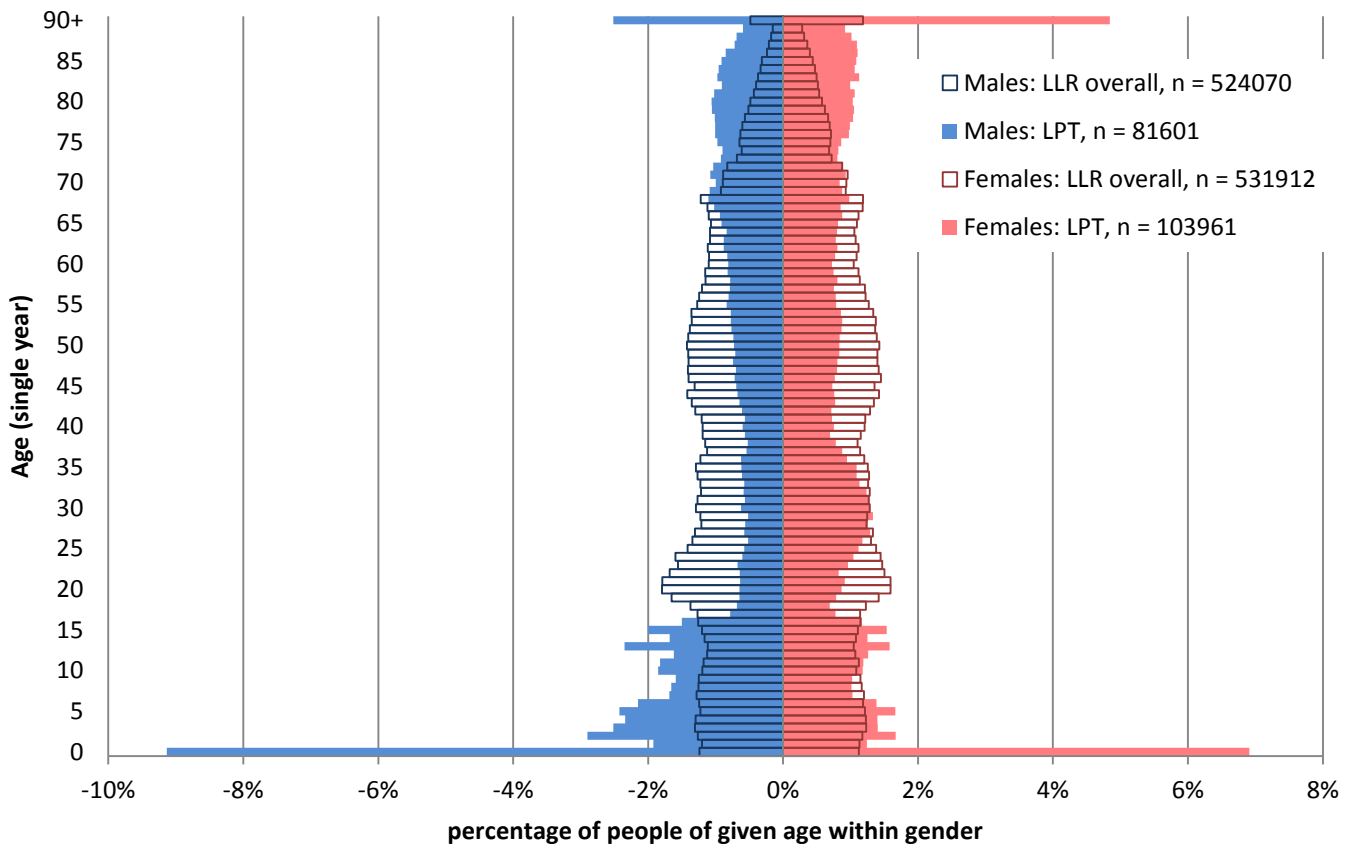
LPT: Leicestershire Partnership NHS Trust
LLR: Leicester, Leicestershire, and Rutland

Figure 3: Age profile of LPT's service users by service area
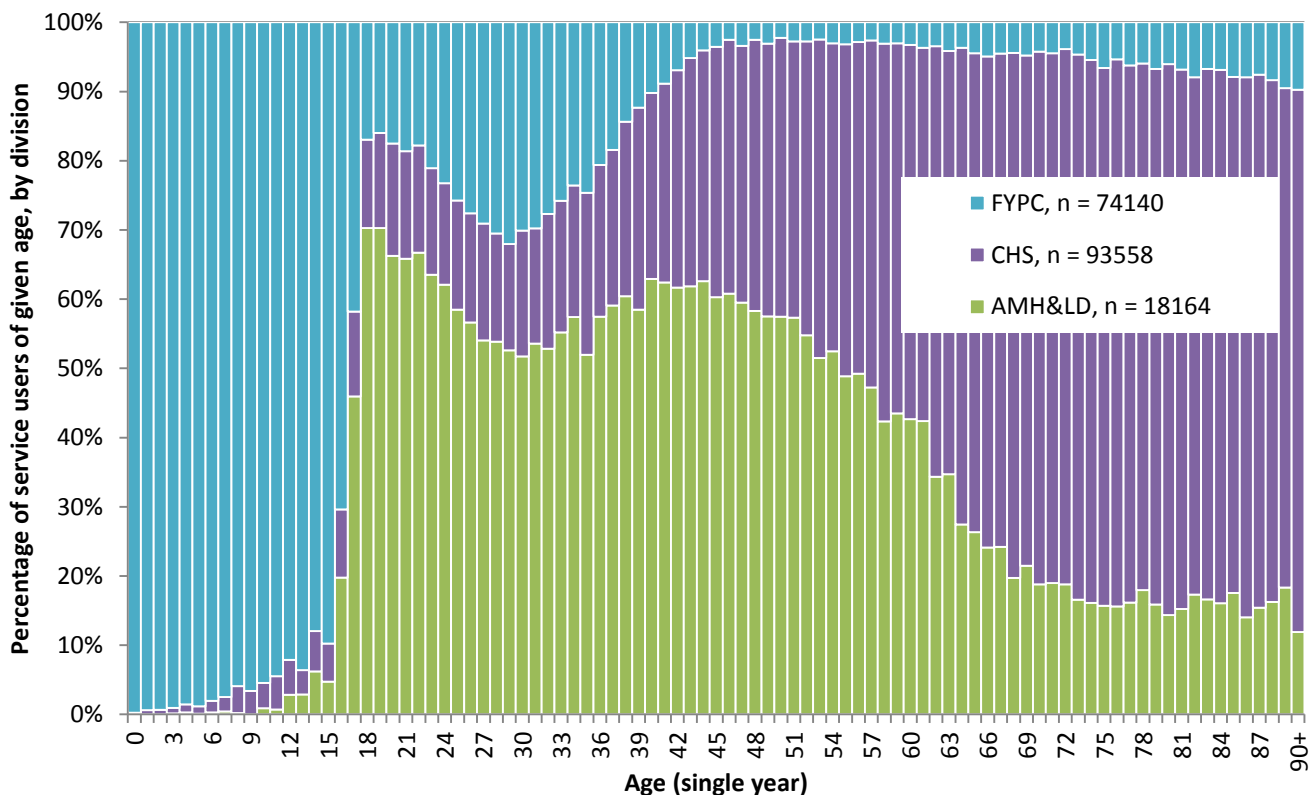
AMH&LD: Adult Mental Health and Learning Disabilities
FYPC: Families, Young People, and Children
CHS: Community Health Services

Figure 4: Gender profile of LPT's service users by age and service area
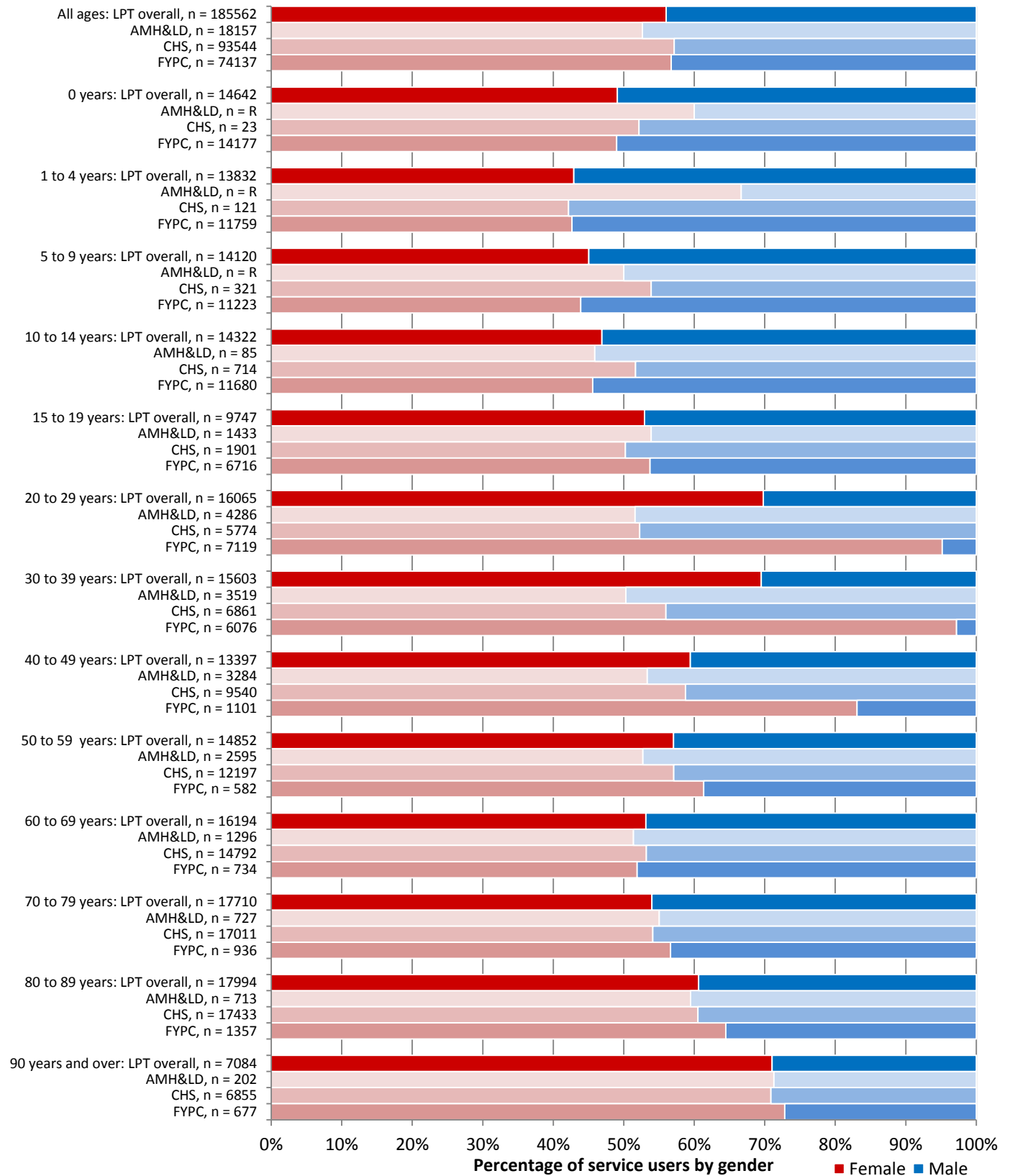
LPT: Leicestershire Partnership NHS Trust
AMH&LD: Adult Mental Health and Learning Disabilities
FYPC: Families, Young People, and Children
CHS: Community Health Services
R - Redacted

Figure 5: Ethnicity profile of LPT's service users by age, compared to the local population

All ages: LLR overall, n = 1017697	
LPT, n = 57604	
0 to 4 years: LLR overall, n = 62305	
LPT, n = 964	
5 to 9 years: LLR overall, n = 57676	
LPT, n = 844	
10 to 14 years: LLR overall, n = 60614	
LPT, n = 1863	
15 to 19 years: LLR overall, n = 70684	
LPT, n = 2900	
20 to 29 years: LLR overall, n = 144599	
LPT, n = 5547	
30 to 39 years: LLR overall, n = 127887	
LPT, n = 5588	
40 to 49 years: LLR overall, n = 147299	
LPT, n = 7092	
50 to 59 years: LLR overall, n = 125006	
LPT, n = 7928	
60 to 69 years: LLR overall, n = 108209	
LPT, n = 8132	
70 to 79 years: LLR overall, n = 68422	
LPT, n = 7735	
80 years and over: LLR overall, n = 44996	
LPT, n = 9011	

Percentage by ethnicity, within age band

■ White ■ Mixed ■ Asian or Asian British ■ Black or Black British ■ Other Ethnic Group

LPT: Leicestershire Partnership NHS Trust
LLR: Leicester, Leicestershire, and Rutland

Figure 6: Ethnicity profile of LPT's service users by age and service area
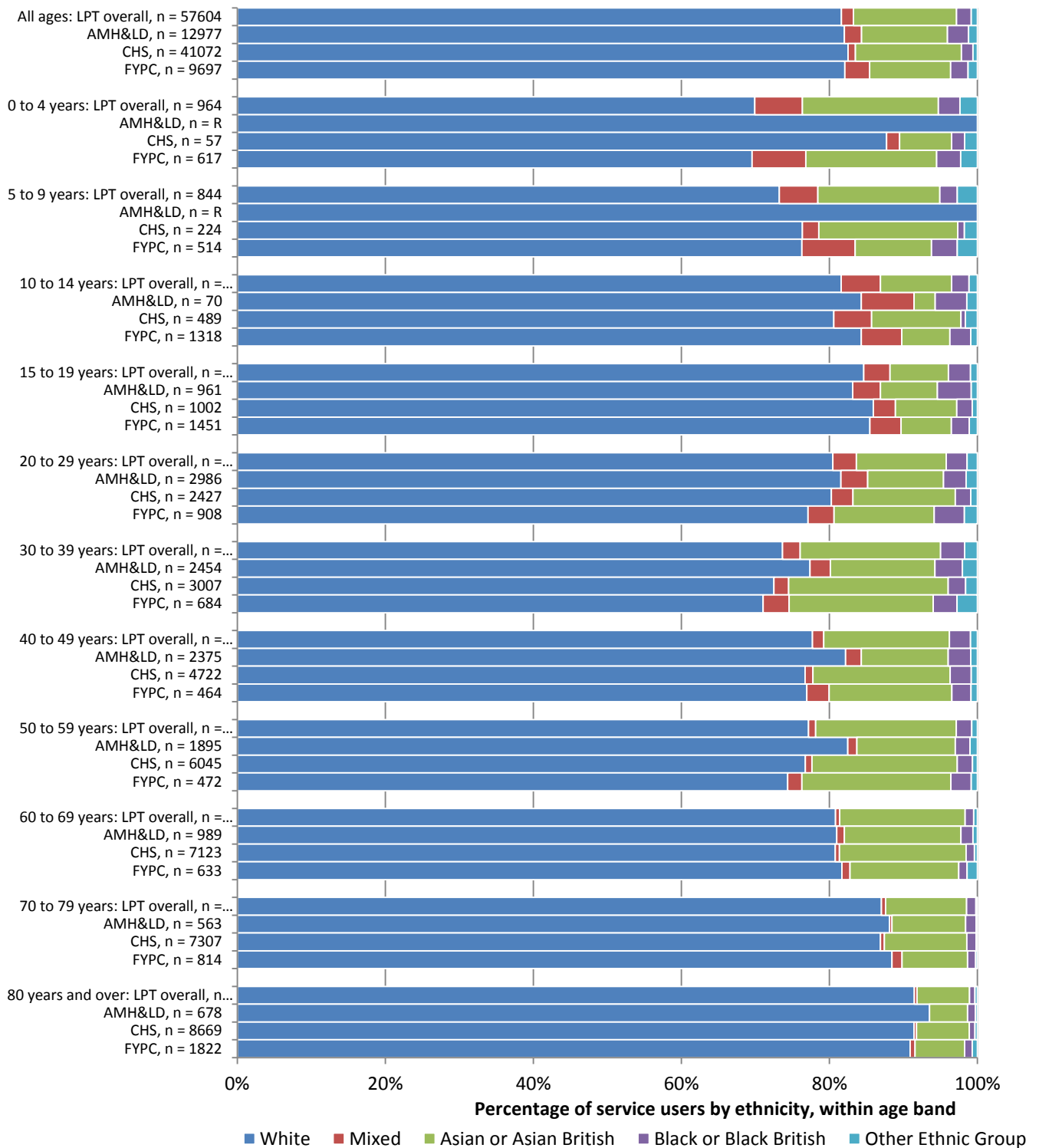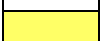
Percentage of service users by ethnicity, within age band

■ White ■ Mixed ■ Asian or Asian British ■ Black or Black British ■ Other Ethnic Group

LPT: Leicestershire Partnership NHS Trust
AMH&LD: Adult Mental Health and Learning Disabilities
FYPC: Families, Young People, and Children
CHS: Community Health Services
R - Redacted

4 Appendix of analyses

4.1 Methodology

Overrepresentation or underrepresentation in a protected characteristic subgroup of service users was assessed for the period 1st April 2015 to 31st March 2016 relative to that subgroups' representation in the local population, based on Leicester, Leicestershire, and Rutland according to the latest available estimates[10] (Chi-Squared Test or Fisher's Exact Tests, α = .05, followed by a *post-hoc* analyses of standardised residuals with the Bonferroni correction applied).

Statistically significant deviations from proportional representation are flagged in the tables giving the percentages of service users in each protected characteristic subgroup compared to the relevant benchmark:

	Reference benchmark against which overrepresentation or underrepresentation is evaluated (representation in the local population)
	A group that is overrepresented to a significant, large degree when compared to its level of representation in the reference benchmark
	A group that is overrepresented to a significant, medium degree when compared to its level of representation in the reference benchmark
	A group that is overrepresented to a significant, small degree when compared to its level of representation in the reference benchmark
	A group that is proportionately represented when compared to its level of representation in the reference benchmark
	A group that is underrepresented to a significant, small degree when compared to its level of representation in the reference benchmark
	A group that is underrepresented to a significant, medium degree when compared to its level of representation in the reference benchmark
	A group that is underrepresented to a significant, large degree when compared to its level of representation in the reference benchmark

(Essentially, greens indicate overrepresentation and yellows/oranges/reds indicate underrepresentation.)

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[10] Office for National Statistics 2015 mid-year estimates for age and gender; 2011 UK Census for ethnicity

4.2 Local population and service use, overall and by service area

Table 1: Local population and service users analysed by service area and age

Age band (years)	Colour coding compares against LLR overall				Colour coding compares against LPT overall					
	LLR Overall[1]		LPT Overall[2]		AMH&LD[3]		CHS[3]		FYPC[3]	
	n	%*	n	%*	n	%*	n	%*	n	%*
0	12483	1.18%	14645	7.89%	R		23	0.02%	14179	19.12%
1 to 4	51933	4.92%	13832	7.45%	R		121	0.13%	11759	15.86%
5 to 7	38796	3.67%	9351	5.04%	R		148	0.16%	7609	10.26%
8 to 9	25411	2.41%	4770	2.57%	R		173	0.18%	3615	4.88%
10 to 14	59032	5.59%	14322	7.72%	85	0.47%	714	0.76%	11680	15.75%
15	12184	1.15%	3231	1.74%	36	0.20%	215	0.23%	2777	3.75%
16 to 17	25434	2.41%	3891	2.10%	406	2.24%	723	0.77%	2992	4.04%
18 to 19	29924	2.83%	2628	1.42%	992	5.46%	965	1.03%	947	1.28%
20 to 24	84557	8.01%	7413	3.99%	2306	12.70%	2834	3.03%	2858	3.85%
25 to 29	68648	6.50%	8657	4.66%	1982	10.91%	2943	3.15%	4261	5.75%
30 to 34	66791	6.33%	8689	4.68%	1905	10.49%	3349	3.58%	3943	5.32%
35 to 39	62517	5.92%	6917	3.73%	1615	8.89%	3515	3.76%	2133	2.88%
40 to 44	68406	6.48%	6400	3.45%	1665	9.17%	4223	4.51%	764	1.03%
45 to 49	73640	6.97%	7000	3.77%	1622	8.93%	5318	5.68%	337	0.45%
50 to 54	72940	6.91%	7531	4.06%	1498	8.25%	6001	6.41%	296	0.40%
55 to 59	63312	6.00%	7326	3.95%	1100	6.06%	6199	6.63%	286	0.39%
60 to 64	57386	5.43%	7494	4.04%	792	4.36%	6670	7.13%	322	0.43%
65 to 69	57799	5.47%	8701	4.69%	504	2.77%	8123	8.68%	412	0.56%
70 to 74	42681	4.04%	8469	4.56%	363	2.00%	8084	8.64%	373	0.50%
75 to 79	33552	3.18%	9242	4.98%	364	2.00%	8928	9.54%	563	0.76%
80 to 84	24441	2.31%	9502	5.12%	368	2.03%	9196	9.83%	648	0.87%
85 to 89	15268	1.45%	8492	4.58%	345	1.90%	8237	8.80%	709	0.96%
90 and over	8847	0.84%	7085	3.82%	202	1.11%	6856	7.33%	677	0.91%
Total of known age	**1055982**		**185588**		**18164**		**93558**		**74140**	
Not known†	*0*	*0.00%*	*3*	*0.00%*	*2*	*0.01%*	*0*	*0.00%*	*2*	*0.00%*
Grand total	**1055982**		**185591**		**18166**		**93558**		**74142**	

[1] Population of Leicester, Leicestershire, and Rutland, Office for National Statistics, 2015 mid-year estimate
[2] Headcount of service users in the 15/16 financial year; colour coding compares LPT to the LLR overall benchmark
[3] Headcount of service users in the 15/16 financial year; colour coding compares the individual division to the LPT overall benchmark
* percentages calculated by column
R - Redacted

Table 2: Service users analysed by service area, age, and gender, compared against the local population

| Age band | Gender | Colour coding compares against LLR overall | | | | Colour coding compares against LPT overall | | | | | |
| | | LLR Overall[1] | | LPT Overall[2] | | AMH&LD[3] | | CHS[3] | | FYPC[3] | |
		n	%*	n	%*	n	%*	n	%*	n	%*
All persons	Female	531912	50.37%	103961	56.02%	9558	52.64%	53472	57.16%	42055	56.73%
	Male	524070	49.63%	81601	43.98%	8599	47.36%	40072	42.84%	32082	43.27%
0	Female	5981	47.91%	7187	49.08%	R		12	52.17%	6946	48.99%
	Male	6502	52.09%	7455	50.92%	R		11	47.83%	7231	51.01%
1 to 4	Female	25378	48.87%	5936	42.91%	R		51	42.15%	5015	42.65%
	Male	26555	51.13%	7896	57.09%	R		70	57.85%	6744	57.35%
5 to 9	Female	31431	48.95%	6359	45.04%	R		173	53.89%	4926	43.89%
	Male	32776	51.05%	7761	54.96%	R		148	46.11%	6297	56.11%
10 to 14	Female	28764	48.73%	6716	46.89%	39	45.88%	369	51.68%	5325	45.59%
	Male	30268	51.27%	7606	53.11%	46	54.12%	345	48.32%	6355	54.41%
15 to 19	Female	32148	47.60%	5160	52.94%	772	53.87%	955	50.24%	3609	53.74%
	Male	35394	52.40%	4587	47.06%	661	46.13%	946	49.76%	3107	46.26%
20 to 29	Female	75023	48.97%	11211	69.79%	2211	51.59%	3018	52.27%	6776	95.18%
	Male	78182	51.03%	4854	30.21%	2075	48.41%	2756	47.73%	343	4.82%
30 to 39	Female	65068	50.32%	10843	69.49%	1770	50.30%	3841	55.98%	5906	97.20%
	Male	64240	49.68%	4760	30.51%	1749	49.70%	3020	44.02%	170	2.80%
40 to 49	Female	71809	50.55%	7965	59.45%	1752	53.35%	5604	58.74%	915	83.11%
	Male	70237	49.45%	5432	40.55%	1532	46.65%	3936	41.26%	186	16.89%
50 to 59	Female	68373	50.18%	8475	57.06%	1368	52.72%	6965	57.10%	357	61.34%
	Male	67879	49.82%	6377	42.94%	1227	47.28%	5232	42.90%	225	38.66%
60 to 69	Female	57983	50.34%	8606	53.14%	666	51.39%	7870	53.20%	381	51.91%
	Male	57202	49.66%	7588	46.86%	630	48.61%	6922	46.80%	353	48.09%
70 to 79	Female	40271	52.83%	9563	54.00%	400	55.02%	9205	54.11%	530	56.62%
	Male	35962	47.17%	8147	46.00%	327	44.98%	7806	45.89%	406	43.38%
80 to 89	Female	23377	58.87%	10907	60.61%	424	59.47%	10550	60.52%	875	64.48%
	Male	16332	41.13%	7087	39.39%	289	40.53%	6883	39.48%	482	35.52%
90 and over	Female	6306	71.28%	5033	71.05%	144	71.29%	4858	70.87%	493	72.82%
	Male	2541	28.72%	2051	28.95%	58	28.71%	1997	29.13%	184	27.18%
	Total of known gender	1055982		185562		18157		93544		74137	
	Not known†	0	0.00%	29	0.02%	9	0.05%	14	0.01%	5	0.01%
	Grand total	1055982		185591		18166		93558		74142	

[1] Population of Leicester, Leicestershire, and Rutland, Office for National Statistics, 2015 mid-year estimate
[2] Headcount of service users in the 15/16 financial year; colour coding compares LPT to the LLR overall benchmark
[3] Headcount of service users in the 15/16 financial year; colour coding compares the individual division to the LPT overall benchmark
* percentages calculated by column
R - Redacted

Table 3: Service users analysed by service area, age, and ethnicity, compared against the local population

Age band (years)	Ethnicity	Colour coding compares against LLR overall				Colour coding compares against LPT overall					
		LLR Overall[1]		LPT Overall[2]		AMH&LD[3]		CHS[3]		FYPC[3]	
		n	%*	n	%*	n	%*	n	%*	n	%*
All persons	White	797704	78.38%	47018	81.62%	10644	82.02%	33895	82.53%	7959	82.08%
	Mixed	20520	2.02%	926	1.61%	301	2.32%	403	0.98%	324	3.34%
	Asian or Asian British	163612	16.08%	8030	13.94%	1507	11.61%	5884	14.33%	1062	10.95%
	Black or Black British	24623	2.42%	1146	1.99%	370	2.85%	644	1.57%	229	2.36%
	Other Ethnic Group	11238	1.10%	484	0.84%	155	1.19%	246	0.60%	123	1.27%
0 to 4	White	43523	69.85%	674	69.92%	R		R		429	69.53%
	Mixed	3590	5.76%	62	6.43%	R		R		45	7.29%
	Asian or Asian British	11619	18.65%	177	18.36%	R		R		109	17.67%
	Black or Black British	2393	3.84%	28	2.90%	R		R		20	3.24%
	Other Ethnic Group	1180	1.89%	23	2.39%	R		R		14	2.27%
5 to 9	White	41169	71.38%	618	73.22%	R		171	76.34%	392	76.26%
	Mixed	2811	4.87%	44	5.21%	R		R		37	7.20%
	Asian or Asian British	10678	18.51%	139	16.47%	R		42	18.75%	53	10.31%
	Black or Black British	2196	3.81%	20	2.37%	R		R		18	3.50%
	Other Ethnic Group	822	1.43%	23	2.73%	R		R		14	2.72%
10 to 14	White	44319	73.12%	1520	81.59%	59	84.29%	394	80.57%	1111	84.29%
	Mixed	2616	4.32%	99	5.31%	R		25	5.11%	72	5.46%
	Asian or Asian British	10947	18.06%	179	9.61%	R		59	12.07%	86	6.53%
	Black or Black British	2099	3.46%	44	2.36%	R		R		37	2.81%
	Other Ethnic Group	633	1.04%	21	1.13%	R		R		12	0.91%
15 to 19	White	52076	73.67%	2454	84.62%	799	83.14%	861	85.93%	1240	85.46%
	Mixed	2696	3.81%	103	3.55%	R		30	2.99%	61	4.20%
	Asian or Asian British	12722	18.00%	229	7.90%	74	7.70%	83	8.28%	99	6.82%
	Black or Black British	2487	3.52%	87	3.00%	44	4.58%	R		35	2.41%
	Other Ethnic Group	703	0.99%	27	0.93%	R		R		16	1.10%
20 to 29	White	102013	70.55%	4463	80.46%	2435	81.55%	1948	80.26%	700	77.09%
	Mixed	4012	2.77%	177	3.19%	108	3.62%	71	2.93%	32	3.52%
	Asian or Asian British	31789	21.98%	673	12.13%	306	10.25%	335	13.80%	123	13.55%
	Black or Black British	4174	2.89%	155	2.79%	91	3.05%	51	2.10%	37	4.07%
	Other Ethnic Group	2611	1.81%	79	1.42%	46	1.54%	22	0.91%	16	1.76%
30 to 39	White	93449	73.07%	4116	73.66%	1899	77.38%	2180	72.50%	486	71.05%
	Mixed	2008	1.57%	133	2.38%	67	2.73%	60	2.00%	24	3.51%
	Asian or Asian British	25757	20.14%	1061	18.99%	347	14.14%	648	21.55%	133	19.44%
	Black or Black British	4068	3.18%	181	3.24%	91	3.71%	71	2.36%	22	3.22%
	Other Ethnic Group	2605	2.04%	97	1.74%	50	2.04%	48	1.60%	19	2.78%

* percentages calculated by column

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Table 3 is continued overleaf

Table 3 continued: Service users analysed by service area, age, and ethnicity, compared against the local population

Age band (years)	Ethnicity	Colour coding compares against LLR overall				Colour coding compares against LPT overall					
		LLR Overall[1]		LPT Overall[2]		AMH&LD[3]		CHS[3]		FYPC[3]	
		n	%*	n	%*	n	%*	n	%*	n	%*
40 to 49	White	119191	80.92%	5510	77.69%	1952	82.19%	3622	76.70%	357	76.94%
	Mixed	1477	1.00%	108	1.52%	50	2.11%	50	1.06%	14	3.02%
	Asian or Asian British	21699	14.73%	1205	16.99%	279	11.75%	876	18.55%	77	16.59%
	Black or Black British	3768	2.56%	203	2.86%	72	3.03%	134	2.84%	R	
	Other Ethnic Group	1164	0.79%	66	0.93%	22	0.93%	40	0.85%	R	
50 to 59	White	101946	81.55%	6118	77.17%	1563	82.48%	4639	76.74%	351	74.36%
	Mixed	708	0.57%	77	0.97%	23	1.21%	54	0.89%	R	
	Asian or Asian British	19792	15.83%	1506	19.00%	252	13.30%	1186	19.62%	95	20.13%
	Black or Black British	1725	1.38%	166	2.09%	38	2.01%	124	2.05%	13	2.75%
	Other Ethnic Group	835	0.67%	61	0.77%	19	1.00%	42	0.69%	R	
60 to 69	White	96331	89.02%	6571	80.80%	801	80.99%	5754	80.78%	517	81.67%
	Mixed	311	0.29%	47	0.58%	R		40	0.56%	R	
	Asian or Asian British	10444	9.65%	1377	16.93%	156	15.77%	1220	17.13%	93	14.69%
	Black or Black British	716	0.66%	96	1.18%	16	1.62%	79	1.11%	R	
	Other Ethnic Group	407	0.38%	41	0.50%	R		30	0.42%	R	
70 to 79	White	61338	89.65%	6731	87.02%	496	88.10%	6349	86.89%	720	88.45%
	Mixed	190	0.28%	43	0.56%	R		38	0.52%	11	1.35%
	Asian or Asian British	5951	8.70%	846	10.94%	56	9.95%	814	11.14%	72	8.85%
	Black or Black British	765	1.12%	99	1.28%	R		92	1.26%	R	
	Other Ethnic Group	178	0.26%	16	0.21%	R		14	0.19%	R	
80 and over	White	42349	94.12%	8243	91.48%	634	93.51%	7927	91.44%	1656	90.89%
	Mixed	101	0.22%	33	0.37%	R		29	0.33%	12	0.66%
	Asian or Asian British	2214	4.92%	638	7.08%	R		617	7.12%	122	6.70%
	Black or Black British	232	0.52%	67	0.74%	R		66	0.76%	19	1.04%
	Other Ethnic Group	100	0.22%	30	0.33%	R		30	0.35%	13	0.71%
	Total of known ethnicity	1017697		57604		12977		41072		9697	
	Not known†	0	0.00%	127987	68.96%	5189	28.56%	52486	56.10%	64445	86.92%
	Grand total	1017697		185591		18166		93558		74142	

[1] Population of Leicester, Leicestershire, and Rutland, UK 2011 Census

[2] Headcount of service users in the 15/16 financial year; colour coding compares LPT to the LLR overall benchmark

[3] Headcount of service users in the 15/16 financial year; colour coding compares the individual division to the LPT overall benchmark

* percentages calculated by column

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4.3 Service use in the Adult Mental Health and Learning Disabilities service area analysed by service line

Table 4: AMH&LD's service users analysed by age and service line, compared against AMH&LD's overall profile

Service Line	0	1 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90+	Total of known age	% Not known†	Grand total
AMH&LD Overall	0.0%	0.0%	0.0%	0.5%	7.9%	23.6%	19.4%	18.1%	14.3%	7.1%	4.0%	3.9%	1.1%	18164	*0.0%*	18166
ADHD Service	0.0%	0.0%	0.0%	0.0%	26.1%	38.6%	21.8%	11.4%	R	R	R	R	0.0%	510	*0.2%*	511
Adult Forensic Secure Inpatients	0.0%	0.0%	0.0%	0.0%	R	R	R	R	R	R	0.0%	0.0%	0.0%	14	*0.0%*	14
Adult General Psychiatry Community / Outpatient	0.0%	0.0%	0.0%	0.0%	8.3%	25.2%	21.4%	21.0%	16.8%	6.4%	0.7%	R	R	6732	*0.0%*	6732
Adult General Psychiatry-Acute Recovery Team	0.0%	0.0%	0.0%	0.0%	3.6%	21.5%	23.3%	21.7%	16.8%	9.8%	2.5%	0.8%	0.0%	1320	*0.0%*	1320
Adult Non Acute	0.0%	0.0%	0.0%	0.0%	0.0%	R	R	R	R	R	R	0.0%	0.0%	21	*0.0%*	21
AMH Bed Management Team	0.0%	0.0%	0.0%	0.0%	3.6%	24.3%	23.3%	21.4%	17.8%	8.4%	1.3%	0.0%	0.0%	860	*0.0%*	860
AMH Central Duty Rota	0.0%	0.0%	0.0%	R	R	R	R	R	R	0.0%	0.0%	0.0%	0.0%	19	*0.0%*	19
AMH CJLD Victim First Project	0.0%	0.0%	0.0%	R	R	R	R	R	R	R	0.0%	0.0%	0.0%	28	*0.0%*	28
AMH Criminal Justice Liaison and Diversion Service	R	0.0%	0.0%	5.2%	13.9%	29.9%	26.0%	14.7%	7.2%	2.4%	R	R	0.0%	1221	*0.0%*	1221
AMH Deliberate Self Harm Team	R	0.0%	0.0%	R	12.8%	30.2%	19.1%	19.2%	11.5%	4.3%	2.1%	R	R	1539	*0.0%*	1539
AMH Drug and Alcohol Inpatients	0.0%	0.0%	0.0%	0.0%	R	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	*0.0%*	R
AMH HD Advisory Service	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	R	R	R	R	0.0%	0.0%	13	*0.0%*	13
AMH HD Genetic Screening Service	0.0%	0.0%	0.0%	0.0%	0.0%	R	R	R	R	R	R	R	R	R	*0.0%*	R
AMH HD Research Service	0.0%	0.0%	0.0%	0.0%	0.0%	R	R	R	R	R	0.0%	0.0%	0.0%	22	*0.0%*	22
AMH Triage Car Service	0.0%	0.0%	0.0%	R	10.0%	24.7%	24.4%	20.9%	14.4%	R	R	R	0.0%	320	*0.0%*	320
AMH Urgent Care Centre Triage	R	R	R	R	12.0%	30.7%	21.1%	17.9%	11.1%	5.3%	1.3%	R	R	1855	*0.0%*	1855
Aspergers	0.0%	0.0%	0.0%	0.0%	12.7%	43.0%	21.1%	14.3%	R	0.0%	0.0%	0.0%	0.0%	251	*0.0%*	251
Assertive Outreach	0.0%	0.0%	0.0%	0.0%	R	R	25.2%	34.0%	17.5%	R	R	0.0%	0.0%	103	*0.0%*	103
Cognitive Behavioural Psychotherapy	0.0%	0.0%	0.0%	0.0%	4.1%	23.6%	23.3%	23.2%	19.1%	5.4%	R	R	0.0%	1011	*0.0%*	1011
Community and Outpatients Forensic Team	0.0%	0.0%	0.0%	0.0%	R	29.8%	27.4%	22.0%	10.1%	R	R	0.0%	0.0%	168	*0.0%*	168
Dual Diagnosis	0.0%	0.0%	0.0%	0.0%	R	R	40.0%	R	R	0.0%	0.0%	0.0%	0.0%	30	*0.0%*	30
Dynamic Psychotherapy Service	0.0%	0.0%	0.0%	0.0%	R	15.1%	26.0%	29.2%	22.4%	R	R	R	0.0%	469	*0.0%*	469
Forensic Non Secure in-patient beds	0.0%	0.0%	0.0%	0.0%	0.0%	R	R	R	R	0.0%	0.0%	0.0%	0.0%	R	*0.0%*	R
General Psychiatry acute in-patient beds	0.0%	0.0%	0.0%	0.0%	R	23.2%	23.2%	22.4%	17.4%	9.5%	R	R	0.0%	517	*0.0%*	517

* percentages calculated by row

R - Redacted

Table 4 is continued overleaf

Table 4 continued: AMH&LD's service users analysed by age and service line, compared against AMH&LD's overall profile

Service Line	Age band (years)*													Total of known age	*% Not known†*	Grand total
	0	1 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90+			
AMH&LD Overall	0.0%	0.0%	0.0%	0.5%	7.9%	23.6%	19.4%	18.1%	14.3%	7.1%	4.0%	3.9%	1.1%	18164	*0.0%*	18166
Homeless Service (City)	0.0%	0.0%	0.0%	0.0%	R	34.9%	26.5%	19.6%	9.5%	R	R	0.0%	0.0%	347	*0.0%*	347
Huntington's Disease In-Patient and Community	0.0%	0.0%	0.0%	0.0%	R	R	25.9%	R	24.1%	18.5%	R	0.0%	0.0%	54	*0.0%*	54
LD Assessment & Treatment Unit	0.0%	0.0%	0.0%	0.0%	R	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	*0.0%*	R
LD Autism Service	0.0%	0.0%	0.0%	0.0%	R	R	R	R	R	R	0.0%	0.0%	0.0%	16	*0.0%*	16
LD Community Team	0.0%	0.0%	0.0%	0.0%	10.8%	26.7%	14.0%	15.2%	17.6%	11.7%	R	R	0.0%	934	*0.0%*	934
LD Inpatients	0.0%	0.0%	0.0%	0.0%	R	R	R	R	R	R	0.0%	0.0%	0.0%	24	*0.0%*	24
LD Outpatients	0.0%	0.0%	0.0%	0.0%	26.7%	27.4%	11.9%	12.2%	11.5%	R	R	R	0.0%	270	*0.0%*	270
LD Outreach	0.0%	0.0%	0.0%	0.0%	16.8%	33.5%	11.6%	15.5%	14.2%	R	R	0.0%	0.0%	155	*0.0%*	155
LD PBS Pilot Service	0.0%	0.0%	0.0%	0.0%	0.0%	R	0.0%	0.0%	0.0%	0.0%	50.0%	0.0%	0.0%	R	*0.0%*	R
LD Short Breaks	0.0%	0.0%	0.0%	0.0%	0.0%	50.0%	25.0%	R	R	R	R	0.0%	0.0%	60	*0.0%*	60
LD SPA	0.0%	0.0%	0.0%	0.0%	16.5%	27.0%	11.4%	13.1%	16.9%	10.5%	R	R	0.0%	237	*0.0%*	237
Liaison Psychiatry	0.1%	0.0%	0.0%	0.0%	4.6%	16.8%	18.9%	23.2%	23.6%	10.9%	R	R	0.0%	975	*0.0%*	975
Liaison Psychiatry - Chronic Fatigue	0.0%	0.0%	0.0%	0.0%	R	17.3%	17.3%	26.8%	29.1%	R	0.0%	0.0%	0.0%	127	*0.0%*	127
Liaison Psycho Oncology	0.0%	0.0%	0.0%	0.0%	R	R	7.8%	19.1%	24.7%	23.8%	15.9%	4.7%	0.0%	320	*0.3%*	321
LLR Perinatal Mental Health Service	0.0%	0.0%	0.0%	0.0%	7.6%	48.9%	38.0%	5.5%	0.0%	0.0%	0.0%	0.0%	0.0%	542	*0.0%*	542
Medical Psychology	0.0%	0.0%	0.0%	0.0%	5.5%	17.3%	23.2%	22.4%	17.6%	10.1%	2.6%	R	R	1068	*0.0%*	1068
METT Centre and Linnaeus Nursery	0.0%	0.0%	0.0%	0.0%	0.0%	R	25.0%	21.2%	28.8%	R	0.0%	0.0%	0.0%	52	*0.0%*	52
MHSOP Central Referral Hub	0.0%	0.0%	0.0%	0.0%	R	R	R	R	3.9%	10.6%	28.7%	42.4%	12.9%	1508	*0.0%*	1508
Neuro Psychology	0.0%	R	R	R	R	8.8%	11.8%	19.1%	22.9%	15.6%	9.9%	R	0.0%	262	*0.0%*	262
Personality Disorder Service	0.0%	0.0%	0.0%	0.0%	8.2%	40.9%	23.6%	19.8%	6.5%	R	R	R	0.0%	1077	*0.0%*	1077
Place of Safety Assessment Unit	0.0%	0.0%	0.0%	R	R	25.0%	23.6%	25.0%	R	R	0.0%	0.0%	0.0%	72	*0.0%*	72
Psychiatric Intensive Care	0.0%	0.0%	0.0%	0.0%	0.0%	R	R	R	R	R	0.0%	0.0%	0.0%	24	*0.0%*	24
Rehabilitation beds - locked and unlocked	0.0%	0.0%	0.0%	0.0%	R	R	11.2%	20.2%	23.6%	21.3%	2.2%	0.0%	0.0%	89	*0.0%*	89
SPA Acute Assessment and CRHT	0.0%	0.0%	0.0%	0.0%	7.7%	26.0%	21.8%	21.6%	16.2%	5.5%	R	R	R	2983	*0.0%*	2983

* percentages calculated by row

R - Redacted

Table 5: AMH&LD's service users analysed by age, gender, and service line, compared against AMH&LD's overall profile

Service line	All persons			0			1 to 9			10 to 19			20 to 49			50 to 74			75 and over			Grand total	
	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Not known†	n
AMH&LD Overall	52.6%	47.4%	18157	R	R	R	R	R	R	53.4%	46.6%	1518	51.7%	48.3%	11089	52.4%	47.6%	4254	60.4%	39.6%	1279	0.0%	18166
ADHD Service	32.4%	67.6%	510	R	R	R	R	R	R	19.5%	80.5%	133	37.2%	62.8%	366	R	R	11	R	R	R	0.2%	511
Adult Forensic Secure Inpatients	R	R	14	R	R	R	R	R	R	R	R	R	R	R	10	R	R	R	R	R	R	0.0%	14
Adult General Psychiatry Community / Outpatient	52.3%	47.7%	6728	R	R	R	R	R	R	57.1%	42.9%	559	51.3%	48.7%	4546	53.4%	46.6%	1596	R	R	26	0.1%	6732
Adult General Psychiatry-Acute Recovery Team	44.7%	55.3%	1320	R	R	R	R	R	R	48.9%	51.1%	47	41.2%	58.8%	878	49.9%	50.1%	369	R	R	26	0.0%	1320
Adult Non Acute	52.4%	47.6%	21	R	R	R	R	R	R			0	R	R	11	R	R	10	R	R	R	0.0%	21
AMH Bed Management Team	48.7%	51.3%	860	R	R	R	R	R	R	54.8%	45.2%	31	45.5%	54.5%	593	55.6%	44.4%	232	R	R	R	0.0%	860
AMH Central Duty Rota	R	R	19	R	R	R	R	R	R	R	R	R	R	R	11	R	R	R	R	R	R	0.0%	19
AMH CJLD Victim First Project	R	R	28	R	R	R	R	R	R	R	R	R	R	R	20	R	R	R	R	R	R	0.0%	28
AMH Criminal Justice Liaison and Diversion Service	22.5%	77.5%	1221	R	R	R	R	R	R	34.3%	65.7%	233	20.1%	79.9%	861	17.9%	82.1%	123	R	R	R	0.0%	1221
AMH Deliberate Self Harm Team	54.6%	45.4%	1538	R	R	R	R	R	R	65.3%	34.7%	199	54.0%	46.0%	1053	49.2%	50.8%	264	R	R	20	0.1%	1539
AMH Drug and Alcohol Inpatients	R	R	R	R	R	R	R	R	R	R	R	R			0			0	R	R	R	0.0%	R
AMH HD Advisory Service	R	R	13	R	R	R	R	R	R			0	R	R	R	R	R	R	R	R	R	0.0%	13
AMH HD Genetic Screening Service	R	R	R	R	R	R	R	R	R			0	R	R	R			0	R	R	R	0.0%	R
AMH HD Research Service	45.5%	54.5%	22	R	R	R	R	R	R			0	R	R	11	R	R	11	R	R	R	0.0%	22
AMH Triage Car Service	44.7%	55.3%	320	R	R	R	R	R	R	59.5%	40.5%	37	41.5%	58.5%	224	48.3%	51.7%	58	R	R	R	0.0%	320
AMH Urgent Care Centre Triage	52.2%	47.8%	1855	R	R	R	R	R	R	66.5%	33.5%	224	50.5%	49.5%	1294	49.7%	50.3%	316	R	R	20	0.0%	1855
Aspergers	30.7%	69.3%	251	R	R	R	R	R	R	34.4%	65.6%	32	30.5%	69.5%	197	R	R	22	R	R	R	0.0%	251
Assertive Outreach	41.7%	58.3%	103	R	R	R	R	R	R	R	R	R	34.2%	65.8%	76	61.5%	38.5%	26	R	R	R	0.0%	103
Cognitive Behavioural Psychotherapy	57.4%	42.6%	1011	R	R	R	R	R	R	56.1%	43.9%	41	57.5%	42.5%	710	56.9%	43.1%	253	R	R	R	0.0%	1011
Community and Outpatients Forensic Team	11.9%	88.1%	168	R	R	R	R	R	R	R	R	12	9.8%	90.2%	133	R	R	22	R	R	R	0.0%	168
Dual Diagnosis	R	R	30	R	R	R	R	R	R	R	R	R	R	R	27	R	R	R	R	R	R	0.0%	30
Dynamic Psychotherapy Service	67.8%	32.2%	469	R	R	R	R	R	R	R	R	R	66.7%	33.3%	330	71.2%	28.8%	132	R	R	R	0.0%	469
Forensic Non Secure in-patient beds	R	R	R	R	R	R	R	R	R			0	R	R	R	R	R	R	R	R	R	0.0%	R
General Psychiatry acute in-patient beds	49.3%	50.7%	517	R	R	R	R	R	R	R	R	16	47.5%	52.5%	356	53.8%	46.2%	145	R	R	R	0.0%	517

* percentages calculated by row, within columns   R - Redacted

Table 5 is continued overleaf

Table 5 continued: AMH&LD's service users analysed by age, gender, and service line, compared against AMH&LD's overall profile

Service line	All persons			0			1 to 9			10 to 19			20 to 49			50 to 74			75 and over			Grand total	
	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Not known†	n
AMH&LD Overall	52.6%	47.4%	18157	R	R	R	R	R	R	53.4%	46.6%	1518	51.7%	48.3%	11089	52.4%	47.6%	4254	60.4%	39.6%	1279	0.0%	18166
Homeless Service (City)	32.3%	67.7%	347	R	R	R	R	R	R	52.0%	48.0%	25	31.3%	68.7%	281	26.8%	73.2%	41	R	R	R	0.0%	347
Huntington's Disease In-Patient and Community	48.1%	51.9%	54	R	R	R	R	R	R	R	R	R	42.9%	57.1%	28	54.2%	45.8%	24	R	R	R	0.0%	54
LD Assessment & Treatment Unit	R	R	R	R	R	R	R	R	R	R	R	R			0			0	R	R	R	0.0%	R
LD Autism Service	R	R	16	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	0.0%	16
LD Community Team	45.3%	54.7%	934	R	R	R	R	R	R	42.6%	57.4%	101	45.2%	54.8%	522	47.0%	53.0%	298	R	R	R	0.0%	934
LD Inpatients	41.7%	58.3%	24	R	R	R	R	R	R	R	R	R	R	R	17	R	R	R	R	R	R	0.0%	24
LD Outpatients	42.2%	57.8%	270	R	R	R	R	R	R	R	R	72	39.6%	60.4%	139	55.4%	44.6%	56	R	R	R	0.0%	270
LD Outreach	42.6%	57.4%	155	R	R	R	R	R	R	34.6%	65.4%	26	41.5%	58.5%	94	51.4%	48.6%	35	R	R	R	0.0%	155
LD PBS Pilot Service	R	R	R	R	R	R	R	R	R			0	R	R	R	R	R	R	R	R	R	0.0%	R
LD Short Breaks	33.3%	66.7%	60	R	R	R	R	R	R			0	33.3%	66.7%	54	R	R	R	R	R	R	0.0%	60
LD SPA	44.7%	55.3%	237	R	R	R	R	R	R	51.3%	48.7%	39	42.6%	57.4%	122	45.2%	54.8%	73	R	R	R	0.0%	237
Liaison Psychiatry	59.6%	40.4%	975	R	R	R	R	R	R	53.3%	46.7%	45	62.4%	37.6%	574	56.2%	43.8%	345	50.0%	50.0%	10	0.0%	975
Liaison Psychiatry - Chronic Fatigue	76.4%	23.6%	127	R	R	R	R	R	R	R	R	R	78.2%	21.8%	78	72.7%	27.3%	44	R	R	R	0.0%	127
Liaison Psycho Oncology	63.4%	36.6%	320	R	R	R	R	R	R	R	R	R	74.2%	25.8%	97	60.8%	39.2%	181	51.3%	48.7%	39	0.3%	321
LLR Perinatal Mental Health Service	100.0%	0.0%	542	R	R	R	R	R	R	100.0%	0.0%	41	100.0%	0.0%	501			0	R	R	R	0.0%	542
Medical Psychology	67.0%	33.0%	1066	R	R	R	R	R	R	59.3%	40.7%	59	69.0%	31.0%	670	63.9%	36.1%	316	R	R	21	0.2%	1068
METT Centre and Linnaeus Nursery	42.3%	57.7%	52	R	R	R	R	R	R			0	44.8%	55.2%	29	R	R	R	R	R	R	0.0%	52
MHSOP Central Referral Hub	58.6%	41.4%	1508	R	R	R	R	R	R			0	50.0%	50.0%	22	52.9%	47.1%	397	60.9%	39.1%	1089	0.0%	1508
Neuro Psychology	41.6%	58.4%	262	R	R	R	R	R	R	61.1%	38.9%	18	36.5%	63.5%	104	41.0%	59.0%	117	R	R	15	0.0%	262
Personality Disorder Service	69.2%	30.8%	1077	R	R	R	R	R	R	75.0%	25.0%	88	68.7%	31.3%	907	69.1%	30.9%	81	R	R	R	0.0%	1077
Place of Safety Assessment Unit	45.8%	54.2%	72	R	R	R	R	R	R	R	R	R	39.6%	60.4%	53	R	R	11	R	R	R	0.0%	72
Psychiatric Intensive Care	R	R	24	R	R	R	R	R	R			0	R	R	16	R	R	R	R	R	R	0.0%	24
Rehabilitation beds - locked and unlocked	46.1%	53.9%	89	R	R	R	R	R	R	R	R	R	43.2%	56.8%	44	50.0%	50.0%	42	R	R	R	0.0%	89
SPA Acute Assessment and CRHT	52.8%	47.2%	2983	R	R	R	R	R	R	58.5%	41.5%	229	51.8%	48.2%	2070	53.5%	46.5%	665	R	R	19	0.0%	2983

* percentages calculated by row, within columns   R - Redacted

Table 6: AMH&LD's service users analysed by ethnicity, compared against AMH&LD's overall profile

Service line	Ethnicity*					Total of known ethnicity	*% Not known†*	Grand total
	White	Mixed	Asian or Asian British	Black or Black British	Other Ethnic Group			
AMH&LD Overall	82.0%	2.3%	11.6%	2.9%	1.2%	12977	28.6%	18166
Adult Forensic Secure Inpatients	R	R	R	R	R	11	21.4%	14
Adult General Psychiatry Community / Outpatient Teams	82.1%	2.6%	11.4%	2.5%	1.3%	4166	38.1%	6732
Adult General Psychiatry-Acute Recovery Team	69.4%	2.3%	19.7%	6.8%	1.9%	1221	7.5%	1320
Adult Non Acute	R	R	R	R	R	20	4.8%	21
AMH Bed Management Team	71.2%	2.6%	17.7%	6.5%	2.1%	775	9.9%	860
AMH Central Duty Rota	R	R	R	R	R	16	15.8%	19
AMH CJLD Victim First Project	R	R	R	R	R	20	28.6%	28
AMH Criminal Justice Liaison and Diversion Service	79.9%	3.3%	8.5%	7.0%	1.3%	1144	6.3%	1221
AMH Deliberate Self Harm Team	84.8%	2.1%	9.6%	2.0%	1.5%	1454	5.5%	1539
AMH Drug and Alcohol Inpatients	R	R	R	R	R	R	0.0%	R
AMH HD Advisory Service	100.0%	0.0%	0.0%	0.0%	0.0%	11	15.4%	13
AMH HD Genetic Screening Service	R	R	R	R	R	R	25.0%	R
AMH HD Research Service	100.0%	0.0%	0.0%	0.0%	0.0%	14	36.4%	22
AMH Triage Car Service	75.1%	R	16.0%	4.4%	R	293	8.4%	320
AMH Urgent Care Centre Triage	82.7%	2.0%	10.4%	3.1%	1.8%	1742	6.1%	1855
Aspergers	90.5%	R	R	R	R	126	49.8%	251
Assertive Outreach	65.3%	R	23.2%	R	R	95	7.8%	103
Cognitive Behavioural Psychotherapy	84.9%	2.1%	10.0%	R	R	677	33.0%	1011
Community and Outpatients Forensic Team	75.4%	R	R	10.4%	R	134	20.2%	168
Dual Diagnosis	R	R	R	R	R	29	3.3%	30
Dynamic Psychotherapy Service	84.6%	R	10.8%	R	R	344	26.7%	469
Forensic Non Secure in-patient beds	R	R	R	R	R	R	14.3%	R

* percentages calculated by row

R -Redacted

Table 6 is continued overleaf

Table 6 continued: AMH&LD's service users analysed by ethnicity, compared against AMH&LD's overall profile

Service line	Ethnicity*					Total of known ethnicity	% Not known†	Grand total
	White	Mixed	Asian or Asian British	Black or Black British	Other Ethnic Group			
AMH&LD Overall	82.0%	2.3%	11.6%	2.9%	1.2%	12977	28.6%	18166
General Psychiatry acute in-patient beds	72.0%	R	17.6%	6.8%	R	471	8.9%	517
Homeless Service (City)	R%	4.9%	4.9%	4.3%	R	328	5.5%	347
Huntington's Disease In-Patient and Community	R	R	R	R	R	48	11.1%	54
LD Assessment & Treatment Unit	R	R	R	R	R	R	0.0%	R
LD Autism Service	R	R	R	R	R	13	18.8%	16
LD Community Team	81.9%	R	14.0%	1.6%	R	766	18.0%	934
LD Inpatients	R	R	R	R	R	20	16.7%	24
LD Outpatients	82.3%	R	R	R	R	147	45.6%	270
LD Outreach	80.3%	R	R	R	R	132	14.8%	155
LD PBS Pilot Service	R	R	R	R	R	R	0.0%	R
LD Short Breaks	74.6%	R	R	R	R	59	1.7%	60
LD SPA	86.6%	R	R	R	R	164	30.8%	237
Liaison Psychiatry	77.6%	3.7%	15.4%	R	R	642	34.2%	975
Liaison Psychiatry - Chronic Fatigue	82.8%	R	R	R	R	58	54.3%	127
Liaison Psycho Oncology	87.4%	R	R	R	R	199	38.0%	321
LLR Perinatal Mental Health Service	78.7%	4.3%	12.4%	R	R	395	27.1%	542
Medical Psychology	73.8%	R	17.6%	5.8%	R	568	46.8%	1068
METT Centre and Linnaeus Nursery	71.4%	R	R	R	R	49	5.8%	52
MHSOP Central Referral Hub	89.0%	R	8.7%	R	R	1070	29.0%	1508
Neuro Psychology	78.0%	R	R	R	R	173	34.0%	262
Personality Disorder Service	89.2%	3.1%	5.8%	R	R	863	19.9%	1077
Place of Safety Assessment Unit	66.1%	R	R	R	R	62	13.9%	72
Psychiatric Intensive Care	47.6%	R	R	R	R	21	12.5%	24
Rehabilitation beds - locked and unlocked	71.8%	R	R	R	R	85	4.5%	89
SPA Acute Assessment and CRHT	81.5%	2.3%	12.4%	2.6%	1.1%	2532	15.1%	2983

* percentages calculated by row

R - Redacted

4.4 Service use in the Community and Health Services service area analysed by service line

Table 7: CHS's service users analysed by age and service line, compared against CHS's overall profile

Service Line	Age Band (years)*													Total of known age	*% Not known†*	Grand total
	0	1 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90+			
CHS Overall	0.0%	0.1%	0.3%	0.8%	2.0%	6.2%	7.3%	10.2%	13.0%	15.8%	18.2%	18.6%	7.3%	93558	*0.0%*	93558
Care Home project	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	47.4%	R	38	*0.0%*	38
Continence Nursing Service	0.0%	0.0%	0.0%	0.0%	0.4%	1.9%	2.7%	5.2%	8.6%	13.2%	22.4%	33.1%	12.5%	3284	*0.0%*	3284
Generalist Community Matrons	0.0%	0.0%	0.0%	0.0%	R	R	R	R	R	10.9%	24.0%	34.9%	15.5%	129	*0.0%*	129
Integrated Therapy and Nursing	0.0%	0.0%	0.0%	0.0%	0.7%	3.2%	3.6%	5.5%	8.2%	13.0%	21.1%	30.4%	14.2%	42484	*0.0%*	42484
Intensive Community Support	0.0%	0.0%	0.0%	0.0%	R	R	1.1%	2.4%	5.1%	11.5%	24.0%	39.3%	15.3%	4039	*0.0%*	4039
Intermediate Care and RIT	0.0%	0.0%	0.0%	0.0%	0.6%	2.8%	3.2%	4.9%	7.7%	13.0%	21.6%	31.0%	15.2%	27868	*0.0%*	27868
Long Term Conditions	0.0%	0.0%	0.0%	R	R	R	0.7%	3.1%	9.6%	23.2%	32.6%	25.6%	4.5%	4038	*0.0%*	4038
MHSOP - Functional Assessment	0.0%	0.0%	0.0%	0.0%	R	R	R	R	R	R	46.5%	26.4%	R	129	*0.0%*	129
MHSOP - Memory Clinics	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	R	3.8%	10.3%	29.3%	43.9%	11.8%	3242	*0.0%*	3242
MHSOP - Organic Assessment	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	R	11.1%	37.5%	41.7%	R	144	*0.0%*	144
MHSOP - Physiotherapy	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	R	R	R	0.0%	R	*0.0%*	R
MHSOP - Younger Persons Memory Service	0.0%	0.0%	0.0%	0.0%	0.0%	R	R	12.1%	42.8%	37.4%	0.0%	0.0%	0.0%	257	*0.0%*	257
MHSOP Community Teams	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	R	2.1%	12.4%	31.2%	42.0%	11.8%	4123	*0.0%*	4123
MHSOP FOPALS	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	R	35.5%	47.0%	9.3%	183	*0.0%*	183
MHSOP In-Reach	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	R	21.5%	48.2%	22.7%	651	*0.0%*	651
MHSOP Outpatient Service	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	R	R	17.2%	32.5%	38.2%	11.0%	1035	*0.0%*	1035
MHSOP Unscheduled Care Service	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	15.7%	37.3%	38.8%	R	134	*0.0%*	134
Neuro Psychology	0.0%	0.0%	R	R	R	R	R	27.0%	17.5%	20.6%	R	R	R	63	*0.0%*	63

* percentages calculated by row

R - Redacted

Table 7 is continued overleaf

Table 7 continued: CHS's service users analysed by age and service line, compared against CHS's overall profile

Service Line	Age Band (years)*													Total of known age	% Not known†	Grand total
	0	1 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90+			
CHS Overall	0.0%	0.1%	0.3%	0.8%	2.0%	6.2%	7.3%	10.2%	13.0%	15.8%	18.2%	18.6%	7.3%	93558	*0.0%*	93558
Occupational Therapy	0.0%	0.0%	0.0%	R	R	8.5%	7.2%	14.0%	16.3%	27.1%	16.3%	5.4%	R	387	*0.0%*	387
Older Persons Unit	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	R	R	R	22.5%	52.3%	20.7%	681	*0.0%*	681
Oxygen Service	1.8%	2.2%	R	R	R	R	1.1%	2.6%	7.3%	17.5%	31.2%	26.0%	8.0%	1016	*0.0%*	1016
Palliative	0.0%	0.0%	0.0%	0.0%	0.0%	R	R	3.7%	9.0%	20.0%	30.7%	27.5%	7.8%	2016	*0.0%*	2016
Physiotherapy	0.0%	0.0%	0.0%	0.1%	3.0%	11.2%	14.0%	17.9%	19.4%	17.2%	11.9%	4.7%	0.4%	28689	*0.0%*	28689
Physiotherapy AQP	0.0%	0.0%	0.0%	0.0%	R	10.3%	10.9%	14.1%	19.2%	16.0%	12.8%	10.3%	R	156	*0.0%*	156
Podiatry	0.0%	0.4%	1.6%	3.5%	3.5%	6.1%	6.7%	10.7%	15.6%	18.9%	18.0%	12.5%	2.5%	17744	*0.0%*	17744
Podiatry AQP	0.0%	0.0%	R	R	R	R	R	5.2%	10.4%	12.3%	29.4%	28.0%	5.2%	211	*0.0%*	211
Podiatry UHL	0.0%	0.0%	0.0%	0.0%	0.0%	R	R	9.0%	20.5%	20.5%	23.7%	19.9%	R	156	*0.0%*	156
Reablement	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	R	R	0.0%	R	*0.0%*	R
Single Point of Access (SPA)	0.0%	0.0%	0.0%	0.1%	0.8%	3.3%	3.7%	5.7%	8.6%	13.7%	21.5%	29.2%	13.3%	47676	*0.0%*	47676
Speech Therapy	0.0%	0.0%	0.0%	0.0%	0.7%	2.6%	3.2%	5.6%	8.7%	14.5%	20.6%	29.3%	14.9%	3257	*0.0%*	3257
The Falls Clinic Program	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	R	R	9.1%	26.4%	48.6%	12.9%	1337	*0.0%*	1337

* percentages calculated by row

R - Redacted

Table 8: CHS's service users analysed by age, gender, and service line, compared against CHS's overall profile

Service line	All persons			0			1 to 9			10 to 19			20 to 49			50 to 74			75 and over			Grand total	
	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Not known†	n
CHS	57.2%	42.8%	93544	52.2%	47.8%	23	50.7%	49.3%	442	50.6%	49.4%	2615	56.2%	43.8%	22175	54.4%	45.6%	35072	61.3%	38.7%	33216	0.0%	93558
Care Home project	63.2%	36.8%	38	R	R	R	R	R	R	R	R	R			0	R	R	R	64.7%	35.3%	34	0.0%	38
Continence Nursing Service	67.7%	32.3%	3284	R	R	R	R	R	R	R	R	13	75.4%	24.6%	321	64.2%	35.8%	1010	68.2%	31.8%	1940	0.0%	3284
Generalist Community Matrons	58.9%	41.1%	129	R	R	R	R	R	R	R	R	R	R	R	R	53.7%	46.3%	41	63.0%	37.0%	81	0.0%	129
Integrated Therapy and Nursing	58.0%	42.0%	42484	R	R	R	R	R	14	44.0%	56.0%	327	51.1%	48.9%	5231	51.3%	48.7%	12824	63.2%	36.8%	24085	0.0%	42484
Intensive Community Support	58.3%	41.7%	4039	R	R	R	R	R	R	R	R	R	55.1%	44.9%	185	50.7%	49.3%	1046	61.4%	38.6%	2799	0.0%	4039
Intermediate Care and RIT	55.9%	44.1%	27868	R	R	R	R	R	R	38.6%	61.4%	189	51.2%	48.8%	3019	48.3%	51.7%	8259	60.8%	39.2%	16393	0.0%	27868
Long Term Conditions	44.9%	55.1%	4038	R	R	R	R	R	R	R	R	11	48.5%	51.5%	171	42.8%	57.2%	1975	46.8%	53.2%	1880	0.0%	4038
MHSOP - Functional Assessment	66.7%	33.3%	129	R	R	R	R	R	R	R	R	R			0	63.2%	36.8%	57	69.0%	31.0%	71	0.0%	129
MHSOP - Memory Clinics	57.1%	42.9%	3241	R	R	R	R	R	R	R	R	R	36.7%	63.3%	30	50.4%	49.6%	827	59.7%	40.3%	2384	0.0%	3242
MHSOP - Organic Assessment	54.2%	45.8%	144	R	R	R	R	R	R	R	R	R	R	R	R	65.7%	34.3%	35	50.0%	50.0%	108	0.0%	144
MHSOP - Physiotherapy	R	R	R	R	R	R	R	R	R	R	R	R			0	R	R	R			0	0.0%	R
MHSOP - Younger Persons Memory Service	43.6%	56.4%	257	R	R	R	R	R	R	R	R	R	39.2%	60.8%	51	44.7%	55.3%	206			0	0.0%	257
MHSOP Community Teams	58.8%	41.2%	4122	R	R	R	R	R	R	R	R	R	52.0%	48.0%	25	53.7%	46.3%	1130	60.7%	39.3%	2967	0.0%	4123
MHSOP FOPALS	51.4%	48.6%	183	R	R	R	R	R	R	R	R	R			0	51.1%	48.9%	45	51.4%	48.6%	138	0.0%	183
MHSOP In-Reach	55.8%	44.2%	651	R	R	R	R	R	R	R	R	R			0	48.0%	52.0%	102	57.2%	42.8%	549	0.0%	651
MHSOP Outpatient Service	61.4%	38.6%	1035	R	R	R	R	R	R	R	R	R	R	R	R	56.7%	43.3%	330	63.6%	36.4%	703	0.0%	1035
MHSOP Unscheduled Care Service	59.7%	40.3%	134	R	R	R	R	R	R	R	R	R			0	50.0%	50.0%	42	64.1%	35.9%	92	0.0%	134
Neuro Psychology	44.4%	55.6%	63	R	R	R	R	R	R	R	R	R	55.6%	44.4%	27	38.5%	61.5%	26	R	R	R	0.0%	63

* percentages calculated by row, within columns

R - Redacted

Table 8 is continued overleaf

Table 8 continued: CHS's service users analysed by age, gender, and service line, compared against CHS's overall profile

Service line	All persons			0			1 to 9			10 to 19			20 to 49			50 to 74			75 and over			Grand total	
	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Not known†	n
CHS	57.2%	42.8%	93544	52.2%	47.8%	23	50.7%	49.3%	442	50.6%	49.4%	2615	56.2%	43.8%	22175	54.4%	45.6%	35072	61.3%	38.7%	33216	0.0%	93558
Occupational Therapy	63.1%	36.9%	385	R	R	R	R	R	R	R	R	18	61.1%	38.9%	113	65.1%	34.9%	195	66.1%	33.9%	59	0.5%	387
Older Persons Unit	59.5%	40.5%	681	R	R	R	R	R	R	R	R	R	R	R	R	43.2%	56.8%	81	61.6%	38.4%	599	0.0%	681
Oxygen Service	52.0%	48.0%	1016	R	R	18	R	R	31	R	R	R	56.5%	43.5%	46	51.5%	48.5%	400	53.7%	46.3%	514	0.0%	1016
Palliative	51.1%	48.9%	2016	R	R	R	R	R	R	R	R	R	65.0%	35.0%	100	48.9%	51.1%	879	51.7%	48.3%	1036	0.0%	2016
Physiotherapy	59.2%	40.8%	28680	R	R	R	R	R	R	52.7%	47.3%	909	57.9%	42.1%	12374	60.2%	39.8%	12411	62.5%	37.5%	2979	0.0%	28689
Physiotherapy AQP	63.5%	36.5%	156	R	R	R	R	R	R	R	R	R	58.2%	41.8%	55	69.1%	30.9%	68	57.7%	42.3%	26	0.0%	156
Podiatry	55.4%	44.6%	17742	R	R	R	54.7%	45.3%	362	51.6%	48.4%	1243	59.2%	40.8%	4168	54.5%	45.5%	7721	54.7%	45.3%	4245	0.0%	17744
Podiatry AQP	55.0%	45.0%	211	R	R	R	R	R	R	R	R	13	R	R	17	53.7%	46.3%	82	49.0%	51.0%	98	0.0%	211
Podiatry UHL	36.5%	63.5%	156	R	R	R	R	R	R	R	R	R	R	R	20	29.4%	70.6%	85	41.2%	58.8%	51	0.0%	156
Reablement	R	R	R	R	R	R	R	R	R	R	R	R			0			0	R	R	R	0.0%	R
Single Point of Access (SPA)	57.2%	42.8%	47675	R	R	R	31.6%	68.4%	38	42.8%	57.2%	423	51.6%	48.4%	6037	50.9%	49.1%	15097	62.5%	37.5%	26079	0.0%	47676
Speech Therapy	56.0%	44.0%	3257	R	R	R	R	R	R	R	R	22	61.8%	38.2%	372	47.8%	52.2%	1045	59.5%	40.5%	1818	0.0%	3257
The Falls Clinic Program	60.2%	39.8%	1337	R	R	R	R	R	R	R	R	R	R	R	R	59.2%	40.8%	294	60.6%	39.4%	1035	0.0%	1337

* percentages calculated by row, within columns

R - Redacted

Table 9: CHS's service users analysed by ethnicity, compared against CHS's overall profile

Service line	Ethnicity*					Total of known ethnicity	% Not known†	Grand total
	White	Mixed	Asian or Asian British	Black or Black British	Other Ethnic Group			
Community Health Services Overall	82.5%	1.0%	14.3%	1.6%	0.6%	41072	56.1%	93558
Care Home project	R	R	R	R	R	24	36.8%	38
Continence Nursing Service	70.2%	1.2%	25.4%	2.8%	0.4%	1359	58.6%	3284
Generalist Community Matrons	76.7%	R	R	R	R	73	43.4%	129
Integrated Therapy and Nursing	86.6%	0.7%	11.1%	1.2%	0.4%	11575	72.8%	42484
Intensive Community Support	88.6%	R	9.6%	1.2%	R	1805	55.3%	4039
Intermediate Care and RIT	87.8%	0.7%	10.1%	1.1%	0.3%	8312	70.2%	27868
Long Term Conditions	88.8%	R	9.5%	R	R	846	79.0%	4038
MHSOP - Functional Assessment	92.2%	R	R	R	R	128	0.8%	129
MHSOP - Memory Clinics	87.2%	0.4%	10.8%	1.2%	0.4%	2655	18.1%	3242
MHSOP - Organic Assessment	88.1%	R	R	R	R	143	0.7%	144
MHSOP - Physiotherapy	R	R	R	R	R	R	0.0%	R
MHSOP - Younger Persons Memory Service	71.3%	R	23.4%	R	R	188	26.8%	257
MHSOP Community Teams	89.3%	R	8.9%	1.0%	R	3692	10.5%	4123
MHSOP FOPALS	92.1%	R	R	R	R	178	2.7%	183
MHSOP In-Reach	95.3%	R	2.8%	R	R	637	2.2%	651
MHSOP Outpatient Service	90.4%	R	7.1%	1.3%	R	942	9.0%	1035
MHSOP Unscheduled Care Service	88.2%	R	R	R	R	127	5.2%	134
Neuro Psychology	R	R	R	R	R	49	22.2%	63

* percentages calculated by row

R - Redacted

Table 9 is continued overleaf

Table 9 continued: CHS's service users analysed by ethnicity, compared against CHS's overall profile

Service line	Ethnicity*					Total of known ethnicity	% Not known†	Grand total
	White	Mixed	Asian or Asian British	Black or Black British	Other Ethnic Group			
Community Health Services Overall	82.5%	1.0%	14.3%	1.6%	0.6%	41072	56.1%	93558
Occupational Therapy	93.8%	R	R	R	R	324	16.3%	387
Older Persons Unit	96.3%	R	R	R	R	299	56.1%	681
Oxygen Service	91.8%	R	R	R	R	280	72.4%	1016
Palliative	89.1%	R	9.2%	R	R	567	71.9%	2016
Physiotherapy	82.6%	1.0%	14.2%	1.6%	0.7%	16314	43.1%	28689
Physiotherapy AQP	R	R	R	R	R	94	39.7%	156
Podiatry	77.7%	1.3%	18.4%	1.9%	0.7%	14625	17.6%	17744
Podiatry AQP	R	R	R	R	R	192	9.0%	211
Podiatry UHL	77.3%	R	R	R	R	110	29.5%	156
Reablement						0	100.0%	R
Single Point of Access (SPA)	86.2%	0.7%	11.4%	1.3%	0.4%	12429	73.9%	47676
Speech Therapy	85.4%	0.5%	12.1%	1.5%	0.4%	2560	21.4%	3257
The Falls Clinic Program	98.0%	R	R	R	R	496	62.9%	1337

* percentages calculated by row

R - Redacted

4.5 Service use in the Families, Young Person and Children service area analysed by service line

Table 10: FYPC's service users analysed by age and service line, compared against FYPC's overall profile

Service Line	Age Band (years)*													Total of known age	% Not known†	Grand total
	0	1 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90+			
FYPC Overall	19.1%	15.9%	15.1%	15.8%	9.1%	9.6%	8.2%	1.5%	0.8%	1.0%	1.3%	1.8%	0.9%	74140	0.0%	74142
CAMHS - Eating Disorders	0.0%	0.0%	0.0%	44.1%	55.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	102	0.0%	102
CAMHS - Inpatient Service	0.0%	0.0%	0.0%	23.6%	76.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	72	0.0%	72
CAMHS - Learning Disability Service	0.0%	R	38.4%	40.0%	R	R	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	185	0.0%	185
CAMHS - Young Peoples Team	0.0%	R	R	39.4%	43.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	292	0.0%	292
CAMHS - Outpatient & Community	0.0%	R	14.7%	45.8%	37.9%	R	R	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3316	0.0%	3316
CAMHS Paediatric Psychology	R	7.8%	21.7%	43.6%	23.3%	R	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	424	0.0%	424
CAMHS Primary Mental Health Contract	0.0%	R	R	50.7%	30.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	406	0.0%	406
Child & Adolescent Service	0.0%	0.0%	0.0%	R	R	R	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	0.0%	R
Child And Family Support Service (CAFSS)	0.0%	R	40.7%	R	R	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	27	0.0%	27
Childrens Disability (Specialist HV)	36.4%	25.0%	R	R	R	R	R	R	0.0%	0.0%	0.0%	0.0%	0.0%	44	0.0%	44
Childrens Occupational Therapy	2.5%	23.5%	50.4%	20.5%	3.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1262	0.0%	1262
Childrens Physiotherapy	14.4%	34.2%	26.6%	18.1%	6.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	647	0.0%	647
Childrens SALT	3.9%	56.9%	28.6%	8.7%	R	R	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3271	0.0%	3271
Community Audiology	3.2%	54.7%	37.0%	4.4%	0.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5488	0.0%	5488
Diana Childrens Service	10.4%	27.4%	20.9%	24.6%	16.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1079	0.0%	1079
Eating Disorders Service	0.0%	0.0%	0.0%	R	24.8%	42.7%	16.7%	10.0%	R	1.0%	0.0%	0.0%	0.0%	419	0.0%	419
Health Visiting & School Nursing	24.5%	14.9%	13.6%	16.8%	8.4%	11.1%	9.7%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	57287	0.0%	57289
LNDS & HENS	R	0.3%	R	R	1.7%	6.7%	6.7%	8.1%	9.7%	12.9%	16.6%	24.4%	12.2%	5559	0.0%	5559
Looked After Children	R	4.4%	35.5%	29.0%	29.0%	R	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	473	0.0%	473
Paediatric Medical Services	R	26.5%	32.8%	22.1%	13.3%	R	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3818	0.0%	3819
PIER	0.0%	0.0%	0.0%	R	27.0%	54.0%	R	R	0.0%	0.0%	0.0%	0.0%	0.0%	374	0.0%	374
Transitions Service (City only)	0.0%	0.0%	0.0%	41.5%	58.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	53	0.0%	53
Travelling Families Services	16.2%	12.3%	8.3%	R	5.5%	20.2%	7.5%	9.1%	6.3%	5.9%	4.3%	R	0.0%	253	0.0%	253

* percentages calculated by row

R - Redacted

Table 11: FYPC's service users analysed by age, gender, and service line, compared against FYPC's overall profile

Service line	All persons			0			1 to 9			10 to 19			20 to 49			50 to 74			75 and over			Grand total	
	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Female	Male	Total known gender	Not known†	n
FYPC Overall	56.7%	43.3%	74137	49.0%	51.0%	14177	43.3%	56.7%	22982	48.6%	51.4%	18396	95.1%	4.9%	14296	55.6%	44.4%	1689	65.3%	34.7%	2597	0.0%	74142
CAMHS - Eating Disorders	R	R	102	R	R	R			0	R	R	102			0			0			0	0.0%	102
CAMHS - Inpatient Service	65.3%	34.7%	72	R	R	R			0	65.3%	34.7%	72			0			0			0	0.0%	72
CAMHS - Learning Disability Service	30.3%	69.7%	185	R	R	R	26.0%	74.0%	77	33.6%	66.4%	107	R	R	R			0			0	0.0%	185
CAMHS - Young Peoples Team	39.0%	61.0%	292	R	R	R	32.0%	68.0%	50	40.5%	59.5%	242			0			0			0	0.0%	292
CAMHS- Outpatient & Community	53.0%	47.0%	3316	R	R	R	30.7%	69.3%	537	57.3%	42.7%	2776	R	R	R			0			0	0.0%	3316
CAMHS Paediatric Psychology	52.4%	47.6%	424	R	R	13	37.6%	62.4%	125	59.2%	40.8%	284	R	R	R			0			0	0.0%	424
CAMHS Primary Mental Health Contract	61.8%	38.2%	406	R	R	R	46.2%	53.8%	78	65.5%	34.5%	328			0			0			0	0.0%	406
Child & Adolescent Service	R	R	R	R	R	R			0	R	R	R			0			0			0	0.0%	R
Child And Family Support Service (CAFSS)	44.4%	55.6%	27	R	R	R	R	R	18	R	R	R			0			0			0	0.0%	R
Childrens Disability (Specialist HV)	56.8%	43.2%	44	R	R	16	R	R	19	R	R	R	R	R	R			0			0	0.0%	44
Childrens Occupational Therapy	29.1%	70.9%	1262	R	R	31	27.2%	72.8%	933	34.9%	65.1%	298			0			0			0	0.0%	1262
Childrens Physiotherapy	41.6%	58.4%	647	37.6%	62.4%	93	39.4%	60.6%	393	49.1%	50.9%	161			0			0			0	0.0%	647
Childrens SALT	29.1%	70.9%	3271	46.5%	53.5%	129	28.2%	71.8%	2795	29.9%	70.1%	344	R	R	R			0			0	0.0%	3271
Community Audiology	39.2%	60.8%	5488	49.4%	50.6%	176	38.6%	61.4%	5035	44.0%	56.0%	277			0			0			0	0.0%	5488
Diana Childrens Service	37.0%	63.0%	1079	37.5%	62.5%	112	37.8%	62.2%	521	35.9%	64.1%	446			0			0			0	0.0%	1079
Eating Disorders Service	94.0%	6.0%	419	R	R	R			0	R	R	106	94.5%	5.5%	291	R	R	22			0	0.0%	419
Health Visiting & School Nursing	59.1%	40.9%	57284	49.0%	51.0%	14048	46.0%	54.0%	16317	48.9%	51.1%	14411	99.3%	0.7%	12494	R	R	14			0	0.0%	57289
LNDS & HENS	62.7%	37.3%	5559	R	R	13	R	R	22	64.8%	35.2%	108	68.2%	31.8%	1203	54.4%	45.6%	1619	65.3%	34.7%	2594	0.0%	5559
Looked After Children	44.8%	55.2%	473	R	R	R	46.0%	54.0%	189	44.2%	55.8%	274	R	R	R			0			0	0.0%	473
Paediatric Medical Services	34.3%	65.7%	3818	44.9%	55.1%	198	32.3%	67.7%	2265	36.1%	63.9%	1350	R	R	R			0			0	0.0%	3819
PIER	35.8%	64.2%	374	R	R	R			0	54.3%	45.7%	105	28.6%	71.4%	269			0			0	0.0%	374
Transitions Service (City only)	35.8%	64.2%	53	R	R	R			0	35.8%	64.2%	53			0			0			0	0.0%	53
Travelling Families Services	66.8%	33.2%	253	46.3%	53.7%	41	40.4%	59.6%	52	R	R	24	83.9%	16.1%	93	R	R	40	R	R	R	0.0%	253

* percentages calculated by row, within columns

R - Redacted

Table 12: FYPC's service users analysed by ethnicity, compared against FYPC's overall profile

Service line	Ethnicity*					Total of known ethnicity	*% Not known†*	Grand total
	White	Mixed	Asian or Asian British	Black or Black British	Other Ethnic Group			
FYPC Overall	82.1%	3.3%	11.0%	2.4%	1.3%	9697	86.9%	74142
CAMHS - Eating Disorders	88.4%	R	R	R	R	86	15.7%	102
CAMHS - Inpatient Service	80.6%	R	R	R	R	72	0.0%	72
CAMHS - Learning Disability Service	75.5%	R	14.6%	R	R	151	18.4%	185
CAMHS - Young Peoples Team	80.4%	8.1%	5.5%	R	R	271	7.2%	292
CAMHS - Outpatient & Community	89.4%	4.2%	4.9%	R	R	1838	44.6%	3316
CAMHS Paediatric Psychology	69.5%	12.7%	6.2%	8.4%	3.2%	371	12.5%	424
CAMHS Primary Mental Health Contract	87.9%	R	5.9%	R	R	305	24.9%	406
Child & Adolescent Service	R	R	R	R	R	R	0.0%	R
Child And Family Support Service (CAFSS)	R	R	R	R	R	R	77.8%	R
Childrens Disability (Specialist HV)	R	R	R	R	R	16	63.6%	44
Childrens Occupational Therapy	76.2%	R	14.5%	R	R	172	86.4%	1262
Childrens Physiotherapy	67.9%	R	R	R	R	78	87.9%	647
Childrens SALT	67.6%	R	22.5%	R	R	222	93.2%	3271
Community Audiology	74.8%	R	15.1%	R	R	159	97.1%	5488
Diana Childrens Service	65.0%	R	24.1%	R	R	137	87.3%	1079
Eating Disorders Service	91.3%	R	5.3%	R	R	322	23.2%	419
Health Visiting & School Nursing	79.9%	4.6%	11.2%	3.0%	1.4%	2506	95.6%	57289
LNDS & HENS	83.5%	1.6%	12.3%	1.6%	1.1%	4866	12.5%	5559
Looked After Children	72.6%	12.6%	R	R	R	95	79.9%	473
Paediatric Medical Services	74.0%	7.4%	12.9%	R	R	489	87.2%	3819
PIER	66.8%	R	16.4%	9.9%	R	274	26.7%	374
Transitions Service (City only)	R	R	R	R	R	R	83.0%	R
Travelling Families Services	100.0%	0.0%	0.0%	0.0%	0.0%	11	95.7%	253

* percentages calculated by row

R - Redacted

5 Appendix of data quality by service area and patient information system

5.1 Service area

- Service area was not known for 14% of service users recorded on SystmOne and 14% of service users recorded on Tiara (Table 13).

Table 13: Count of individual service users recorded, by patient information system and service area

Service area	Maracis		RiO		SystmOne		Tiara	
	n	%	n	%	n	%	n	%
AMH&LD	3146	41.81%	15604	71.10%	0	0.00%	0	0.00%
CHS	79	1.05%	5593	25.48%	45793	36.50%	47121	78.11%
FYPC	4288	56.99%	476	2.17%	61968	49.40%	4576	7.58%
Unknown	11	0.15%	275	1.25%	17692	14.10%	8633	14.31%
Total	**7524**		**21948**		**125453**		**60330**	

(Totals across systems or across service areas may exceed those for LPT overall as an individual service user may appear on more than one system and in more than one service area.)

5.2 Age

- Data on service users' ages were all but complete across services areas and systems (Table 14).

Table 14: Count of individual service users with and without valid values for the age / date of birth field, by patient information system and service area

System	Value	AMH&LD		CHS		FYPC		Unknown	
		n	%	n	%	n	%	n	%
	Known	3145	99.97%	79	100.00%	4288	100.00%	11	100.00%
Maracis	Missing	1	0.03%	0	0.00%	0	0.00%	0	0.00%
	Total	**3146**		**79**		**4288**		**11**	
RiO	Known	15604	100.00%	5593	100.00%	476	100.00%	275	100.00%
	Total	**15604**		**5593**		**476**		**275**	
SystmOne	Known	0	-	45793	100.00%	61968	100.00%	17692	100.00%
	Total	**0**		**45793**		**61968**		**17692**	
Tiara	Known	0	-	47121	100.00%	4576	100.00%	8633	100.00%
	Total	**0**		**47121**		**4576**		**8633**	

(Totals across systems or across service areas may exceed those for LPT overall as an individual service user may appear on more than one system and in more than one service area.)

5.3 Gender

- Data on service users' gender were all but complete across services areas and systems (Table 15).

Table 15: Count of individual service users with and without valid values for the gender field, by patient information system and service area

System	Value	AMH&LD		CHS		FYPC		Unknown	
		n	%	n	%	n	%	n	%
Maracis	Known	3146	100.00%	79	100.00%	4288	100.00%	11	100.00%
	Unknown	0	0.00%	0	0.00%	0	0.00%	0	0.00%
	Total	**3146**		**79**		**4288**		**11**	
RiO	Known	15594	99.94%	5592	99.98%	476	100.00%	275	100.00%
	Not Specified	3	0.02%	0	0.00%	0	0.00%	0	0.00%
	Not Known	7	0.04%	1	0.02%	0	0.00%	0	0.00%
	Total	**15604**		**5593**		**476**		**275**	
SystmOne	Known	0	-	45792	100.00%	61964	99.99%	17691	99.99%
	Not Specified	0	-	1	0.00%	1	0.00%	0	0.00%
	Not Known	0	-	0	0.00%	3	0.00%	1	0.01%
	Total	**0**		**45793**		**61968**		**17692**	
Tiara	Known	0	-	47107	99.97%	4576	100.00%	8633	100.00%
	Not Specified	0	-	12	0.03%	0	0.00%	0	0.00%
	Not Known	0	-	2	0.00%	0	0.00%	0	0.00%
	Total	**0**		**47121**		**4576**		**8633**	

(Totals across systems or across service areas may exceed those for LPT overall as an individual service user may appear on more than one system and in more than one service area.)

5.4 Ethnicity

- Data on service users' ethnicity were incomplete; this information was missing primarily from service users' records in CHS and FYPC, and largely because data on ethnicity were not available from SystmOne (Table 16).

Table 16: Count of individual service users with and without valid values for the ethnicity field, by patient information system and service area

System	Value	AMH&LD		CHS		FYPC		Unknown	
		n	%	n	%	n	%	n	%
Maracis	Known	2057	65.38%	40	50.63%	2547	59.40%	9	81.82%
	Not Stated	430	13.67%	14	17.72%	94	2.19%	1	9.09%
	Unknown	659	20.95%	25	31.65%	1647	38.41%	1	9.09%
	Total	**3146**		**79**		**4288**		**11**	
RiO	Known	10603	67.95%	4663	83.37%	332	69.75%	252	91.64%
	Not Stated	2826	18.11%	658	11.76%	84	17.65%	11	4.00%
	Unknown	2175	13.94%	272	4.86%	60	12.61%	12	4.36%
	Total	**15604**		**5593**		**476**		**275**	
SystmOne	Known	0	-	0	0.00%	0	0.00%	0	0.00%
	Not Available	0	-	45793	100.00%	61968	100.00%	17692	100.00%
	Total	**0**		**45793**		**61968**		**17692**	
Tiara	Known	0	-	30712	65.18%	3914	85.53%	6572	76.13%
	Not Stated	0	-	9159	19.44%	477	10.42%	1038	12.02%
	Unknown	0	-	7250	15.39%	185	4.04%	1023	11.85%
	Total	**0**		**47121**		**4576**		**8633**	

(Totals across systems or across service areas may exceed those for LPT overall as an individual service user may appear on more than one system and in more than one service area.)